Technology Support Services
(PROGRAM #9001400)

The Technology Support Services pathway provides students with technical skills needed in providing assistance to users of technology products such as mobile phones, televisions, computers, software products, or other informatic, electronic or mechanical goods.

Students in this pathway will participate in the following Career Technical Student Organization(s) (CTSO). FBLA, BPA

PROFESSIONAL CAREER CERTIFICATIONS*

Industry Certification Title	CAPE college credits	Graduation Online Course Requirement	Math/Sci Waiver (non-EOC)
Microsoft Office Specialist	N/A	YES	N/A
Microsoft Office Specialist Master	N/A	YES	N/A
CompTIA A+	6 credits	YES	YES
CompTIA Network+	3 credits	YES	YES
CompTIA Security+	3 credits	YES	YES

POST SECONDARY OPTIONS

Options	Pathway	Career**	Avg. Salary**
COLLEGE / UNIVERSITY ENROLLMENT	Computer Engineering BS	Network Administrator Network Systems Engineer	$80,000 $92,360
REGISTERED APPRENTICESHIP	N / A	N / A	N / A
WORKFORCE	IT Industry	IT Help Desk Technician IT Systems Support Analyst	$28.00 / hr $27.32 / hr

COLLEGE SCHOLARSHIPS

Florida Gold Seal Vocational Scholars (GSV) Funds 2-year programs: Technical College certificate or State College degree	The Florida Gold Seal Vocational Scholars (GSV) can be used to fund a career education or certificate program at a Technical or State College. To earn this scholarship students must: • Complete 3 credits within a single pathway • 3.0 weighted core GPA • 3.5 unweighted GPA in the pathway courses • Minimum college ACT, SAT, or PERT scores Click here to see the full eligibility requirements: www.floridastudentfinancialaid.org/SSFAD/PDF/BFHandbookChapter1.pdf
Florida Gold Seal CAPE Scholars (GSC) Funds a 2+2 bachelor's degree (BS or BAS)	The Florida Gold Seal CAPE Scholars award (GSC) can be used to fund a career education or certificate program. To earn this scholarship students must: • Pass Industry Certification exam(s) equaling 5 or more college credits • Document a minimum of 30 service hours Click here to see the full GSC eligibility requirements: www.floridastudentfinancialaid.org/SSFAD/PDF/BFHandbookChapter1.pdf Click here to see Industry Certification awarded college credits: http://www.fldoe.org/academics/career-adult-edu/career-technical-edu-agreements/industry-certification.stml

SCHOOLS OFFERING THIS PATHWAY

		Similar CTE Pathway Programs:
High Schools:	Fort Lauderdale Monarch South Plantation	*Network Support Services* Dillard 6-12
Middle Schools:	Any school that offers the **Digital Information Technology** high school course	

COURSE PROGRESSION

Course	Course #	Teacher Certification
Digital Information Technology (practical arts)	8207310	
Technology Support Services – Client Systems (H)	9001420	
Technology Support Services – Network Systems (H)	9001430	BUS ED 1 COMP SCI
Technology Support Services – Specialized Tech (H)	9001440	

CAREER PATHWAY OPPORTUNITIES

CTE pathways offer students opportunities to continue their education after high school. Dual Enrollment pertains to students taking college courses while enrolled in high school. Articulation agreements allow students to earn college credit for CTE courses and industry certifications earned in high school.

Workplace Experience	CTE students have the opportunity to complete a pre-professional learning experience the summer after 11th grade in their chosen field of study or career interest. www.browardschools.com/CTACE
Broward Technical Colleges	Students who have passed courses in a high school CTE program or earned an Industry Certification can apply those credits to the aligned postsecondary program. Contact a BTC Counselor for more information or follow the link to see how you can save time and money when you attend a Broward Technical College. http://www.browardtechnicalcolleges.com/articulation-agreement
Broward College	Students who complete a CTE pathway or earn an Industry Certification that aligns with Broward College's Associate of Science degree programs can earn FREE college credit. www.broward.edu/academics/cpl/pages/high-school.aspx

*Industry certifications offered may vary by school.
**Salary data collected from Indeed.com, 04/2017

CONTACT INFORMATION

Broward County Public Schools: Career, Technical, Adult and Community Education
754-321-8400   www.BrowardSchools.com   CTACE@BrowardSchools.com

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(PROGRAM #9001400)

SCIENCE, TECHNOLOGY, ENGINEERING & MATH (STEM)