



As part of Broward County Public Schools (BCPS) commitment to supporting families and employees engaging in distance learning, the District has established a dedicated technical support line to assist with computer-related issues and needs.

Instead of contacting individual schools for assistance, BCPS parents, students and staff are encouraged to call the technical support line if they have questions or need help with any of the following:

- Operating the computer device
- Fixing a computer device
- Obtaining a computer device
- Using academic platform or programs, such as Canvas, Teams, Office, etc.

Physical Support at select locations will be provided at least 3 days a week that will be managed through appointments created from the Virtual Call Center. Identification of these sites will be communicated at a future date.

BCPS Technical Support Line Call
754-321-0569
Monday through Friday 8 a.m. – 4 p.m.
Starting August 24, 2020

For curriculum support, families should continue to contact the main phone number of the school the student attends. Mental health support is also available through BCPS Student Services Department by calling 754-321-HELP (4357).