

BCPS PARENT CUSTOMER SURVEY 2023 (Spanish, Portuguese and Haitian Creole)

run on 08/01/2023



surveys

Custom Survey

1 survey(s) 2987 response(s)
217 school(s) included**Report Filters****School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2023 (Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	813	30%
Female	1,800	66%
Other	1	1%
Prefer not to answer	01	4%

2733 respondents

2. Race

Asian	6	3%
Black or African American	404	17%
Native Hawaiian or Other Pacific Islander	08	5%

White	446	19%
Multiracial	1,039	44%
Other	313	13%

2376 respondents

3. Ethnicity

Hispanic	1,620	64%
Non-Hispanic or Latino	697	27%
Prefer not to answer	220	9%

2537 respondents

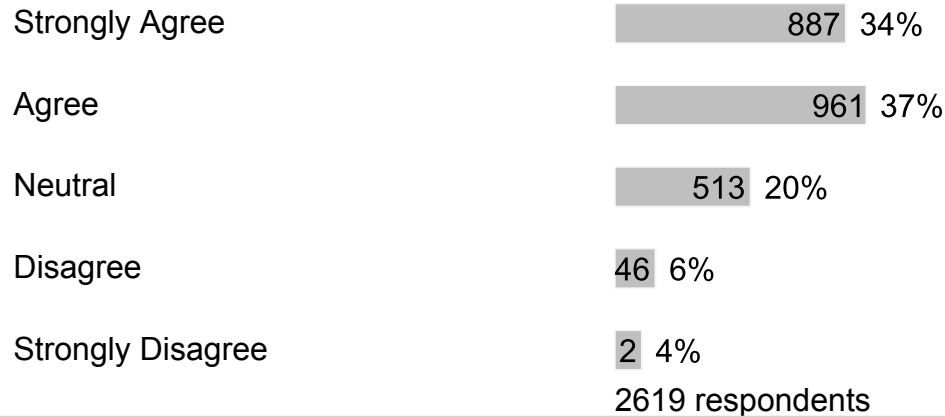
4. Grade

Grade PK	46	5%
Grade K	223	8%
Grade 1	239	9%
Grade 2	219	8%
Grade 3	287	11%
Grade 4	235	9%

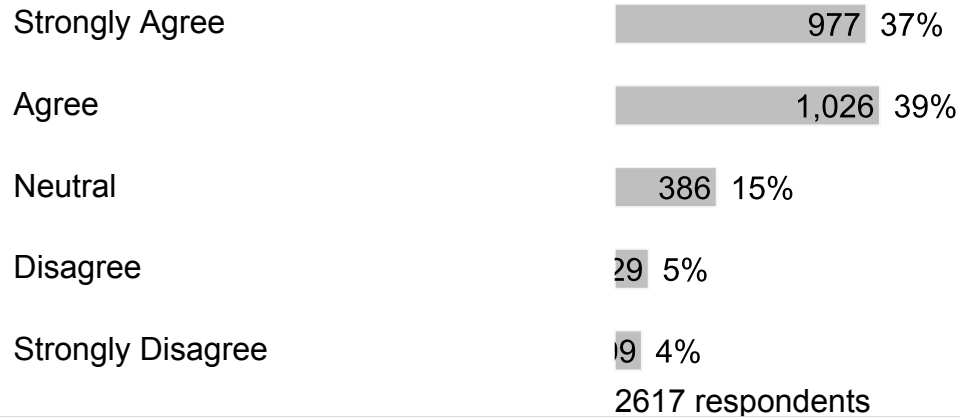
Grade 5	295	11%
Grade 6	210	8%
Grade 7	27	5%
Grade 8	34	5%
Grade 9	63	6%
Grade 10	53	6%
Grade 11	45	5%
Grade 12	33	5%
2709 respondents		

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree	320	12%
Strongly Disagree	395	15%
2564 respondents		

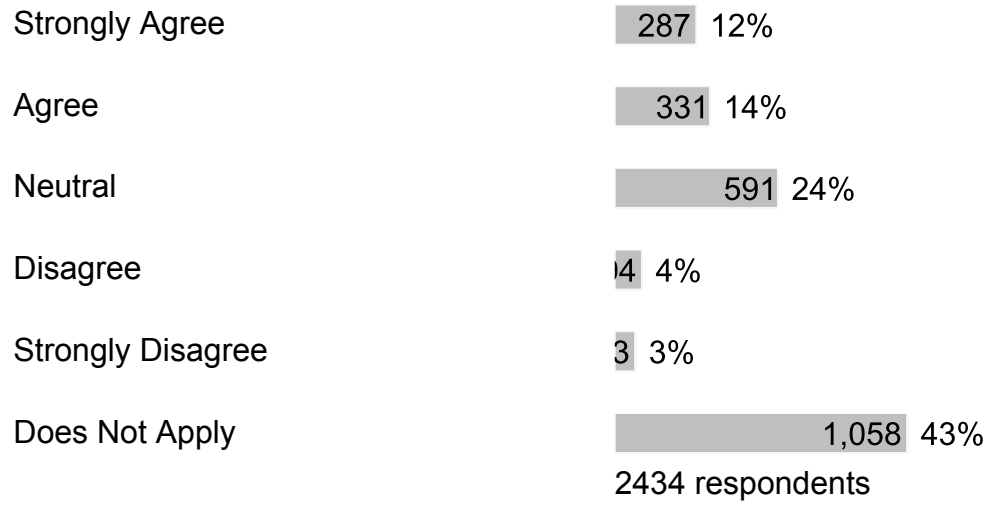
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree	358	15%
Agree	391	16%
Neutral	739	30%
Disagree	378	15%
Strongly Disagree	595	24%
2461 respondents		

5. After my child was bullied, I contacted school staff.

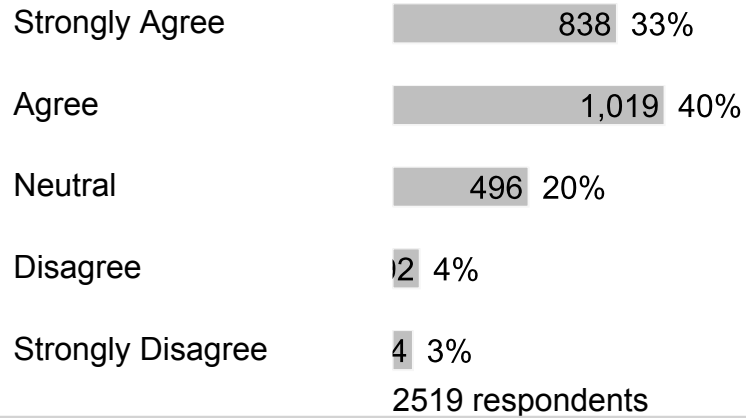
Strongly Agree	355	14%
Agree	367	15%
Neutral	521	21%
Disagree	5	3%
Strongly Disagree	9	3%
Does Not Apply	1,055	43%
2452 respondents		

6. After I contacted school staff, the bullying behavior against my child stopped.

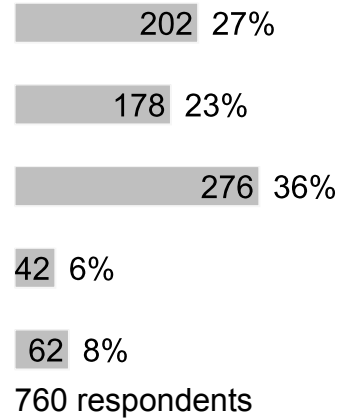


C. Equity

1. Our school provides an equitable and inclusive environment for students.

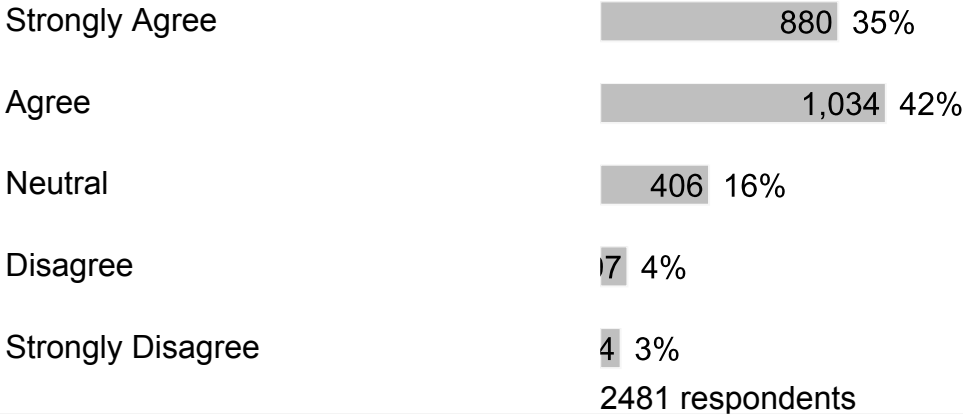


2. Intentionally Left Blank

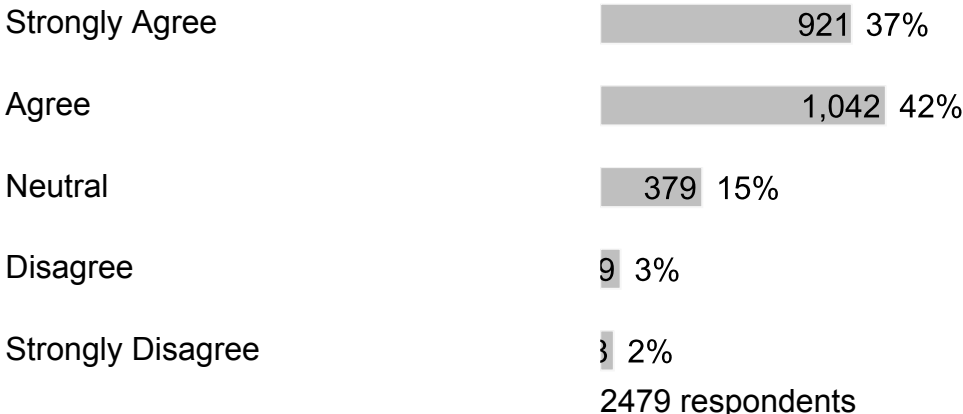


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Neutral	409	17%
Disagree	0	3%
Strongly Disagree	1	2%

2474 respondents

E. Wellness Support

1. If my child has a problem, they know who they can go to for help.

Strongly Agree	787	32%
Agree	1,049	42%
Neutral	433	18%
Disagree	42	6%
Strongly Disagree	1	2%

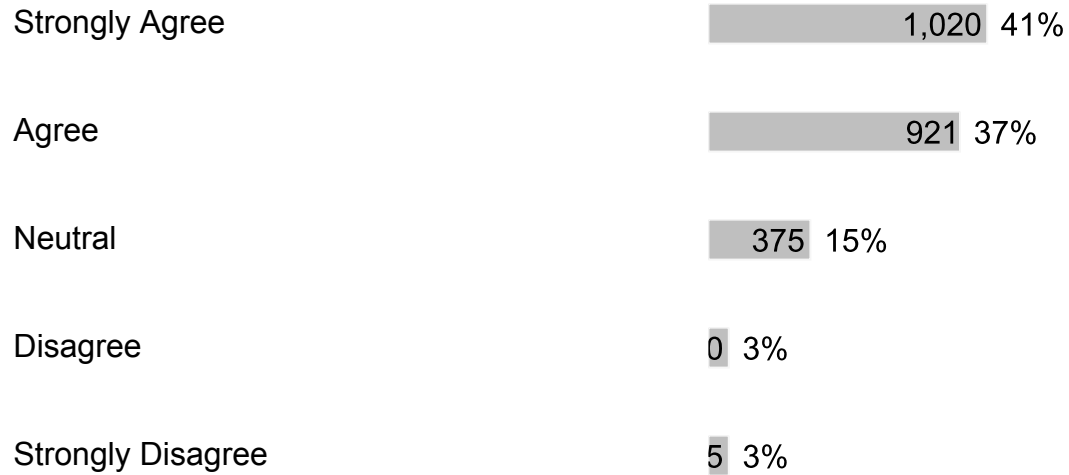
2472 respondents

2. My child likes going to school.

Strongly Agree	967	39%
Agree	932	38%
Neutral	404	16%
Disagree	15	4%
Strongly Disagree	5	3%

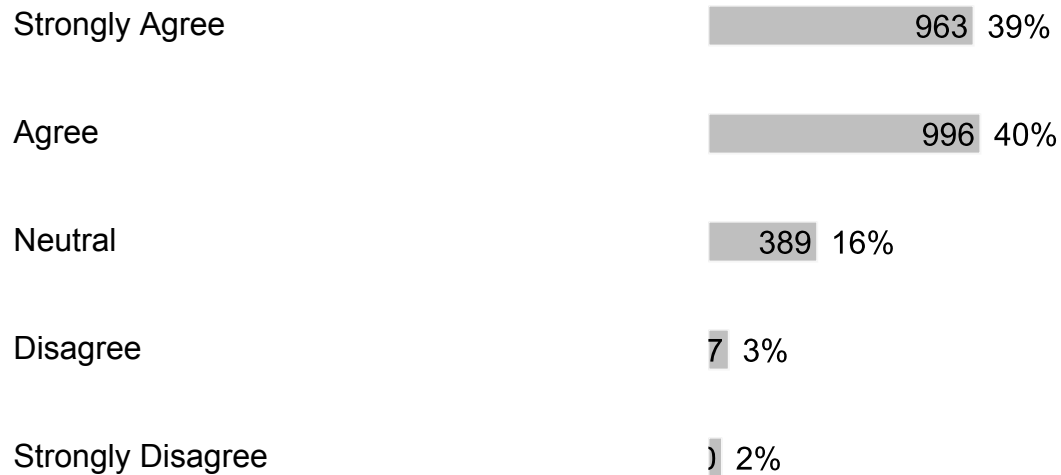
2483 respondents

3. I would recommend my child's school to my friends and/or family.



2471 respondents

4. Our school treats students with value, respect and compassion.



2475 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Agree	926	37%
Neutral	361	15%
Disagree	2	3%
Strongly Disagree	1	3%

2470 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	1,100	45%
Agree	923	37%
Neutral	324	13%
Disagree	9	2%
Strongly Disagree	9	2%

2465 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

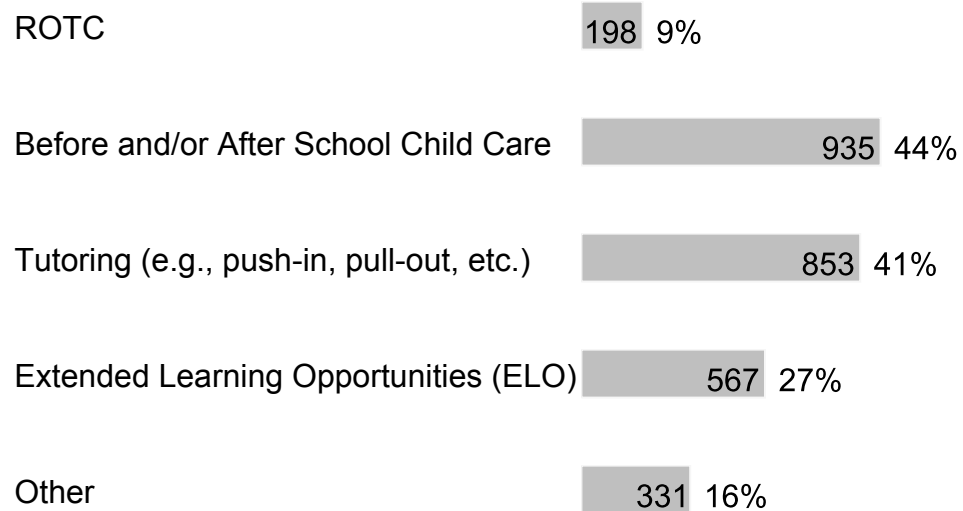
Strongly Agree	1,077	44%
Agree	919	37%

Neutral	348	14%
Disagree	2	2%
Strongly Disagree	1	2%

2456 respondents

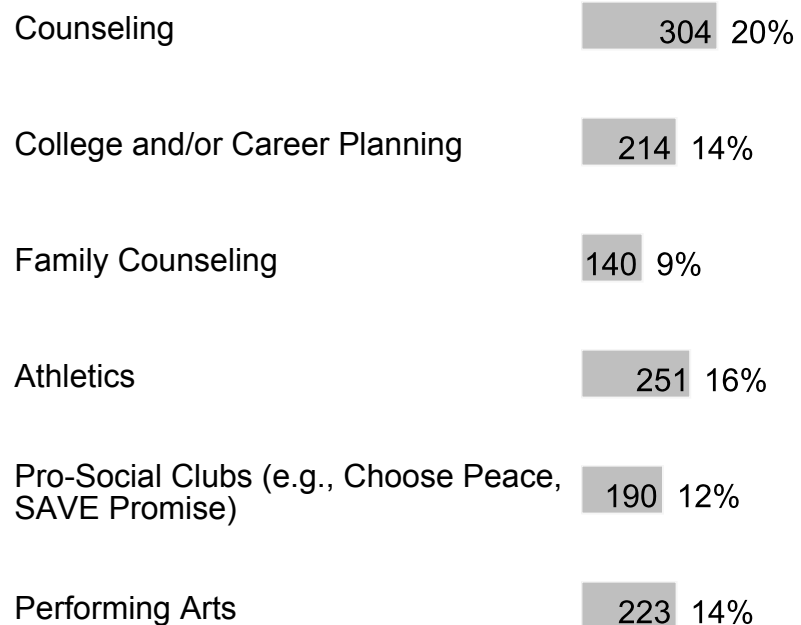
8. At our school, the following programs/services are available (check all that apply):

Counseling	1,199	57%
College and/or Career Planning	539	26%
Family Counseling	660	31%
Athletics	934	44%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	472	22%
Performing Arts	602	29%
Mentoring	702	33%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	651	31%
Peer Counseling/Peer Mediation	282	13%



2103 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

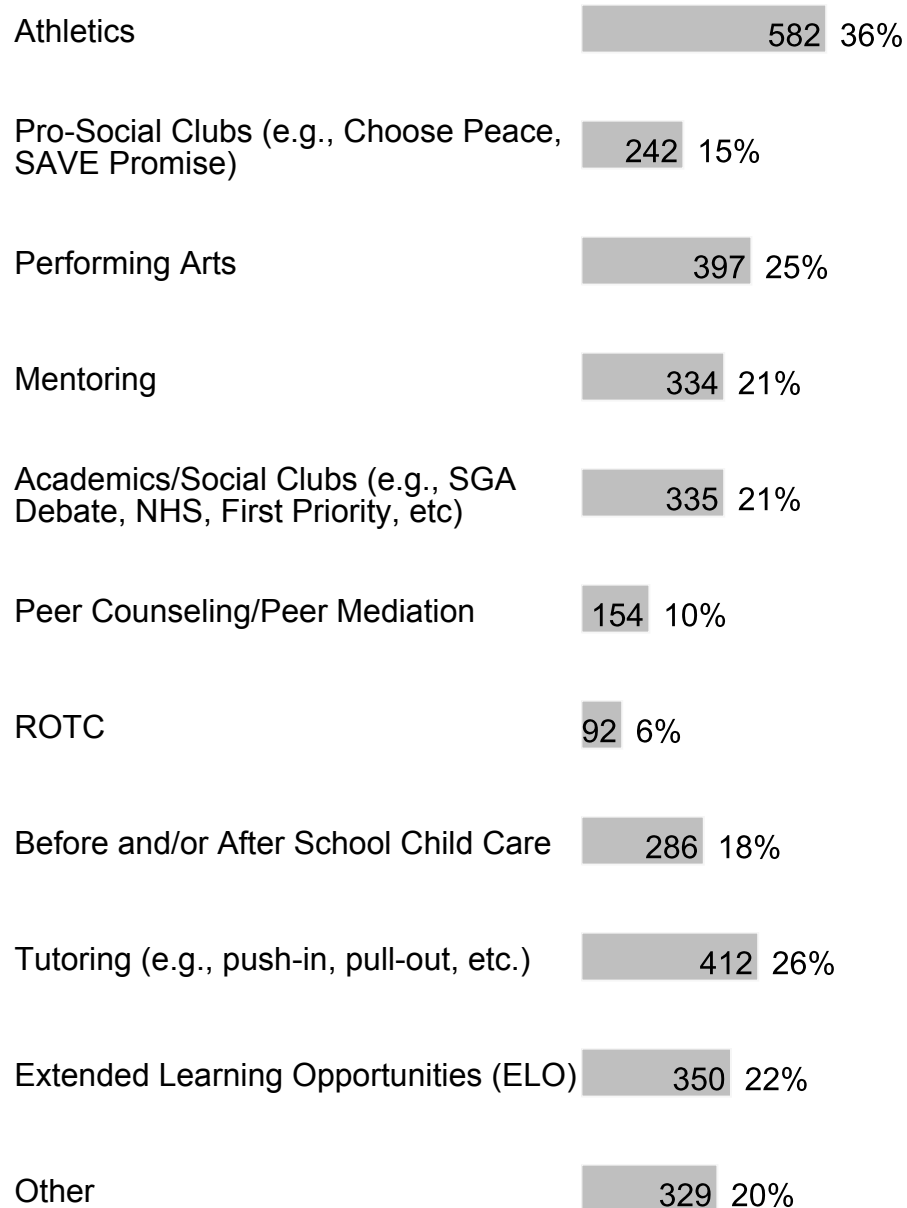


Mentoring	273	18%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc)	304	20%
Peer Counseling/Peer Mediation	05	7%
ROTC	70	5%
Before and/or After School Child Care	337	22%
Tutoring (e.g., push-in, pull-out, etc)	306	20%
Extended Learning Opportunities (ELO)	288	19%
Other	378	25%

1541 respondents

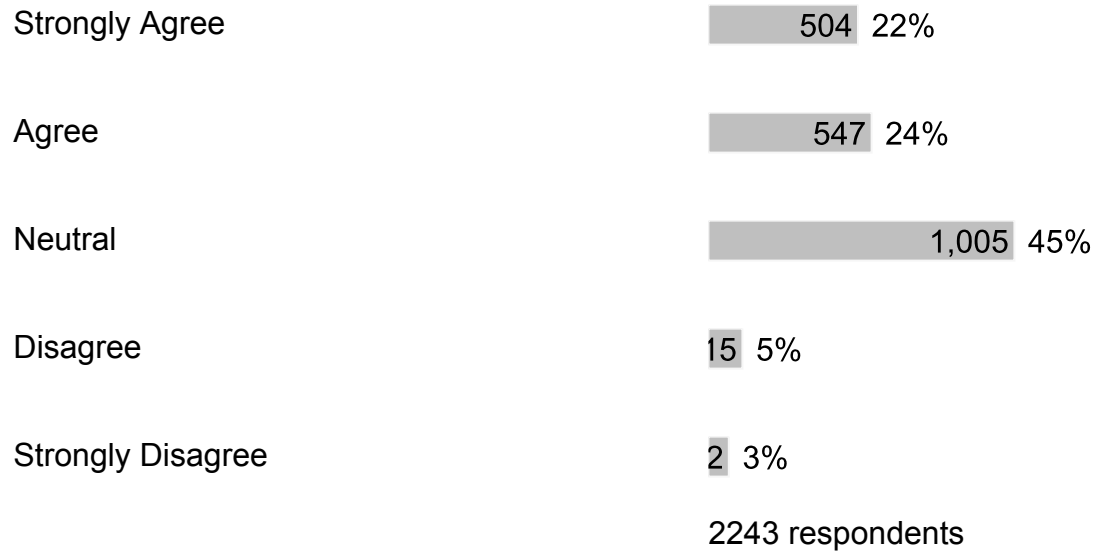
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling	396	25%
College and/or Career Planning	307	19%
Family Counseling	239	15%



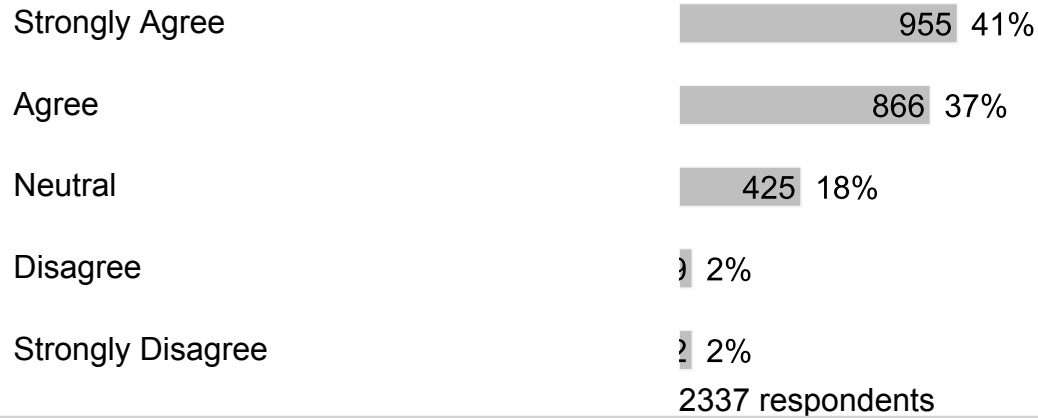
1609 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

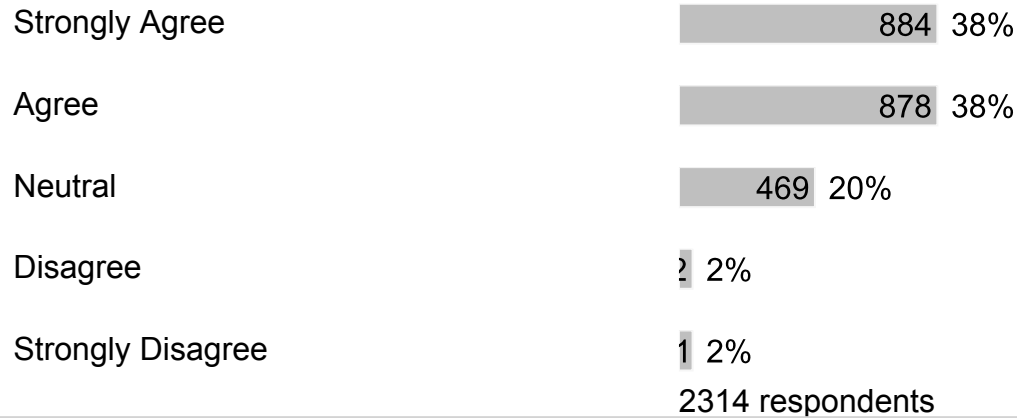


F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 3 2%

Strongly Disagree 2 2%

2321 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 816 35%

Agree 921 40%

Neutral 482 21%

Disagree 9 3%

Strongly Disagree 3 2%

2317 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 848 36%

Agree 952 41%

Neutral 393 17%

Disagree 13 4%

Strongly Disagree 3 2%

2329 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 796 34%

Agree 966 42%

Neutral	440	19%
Disagree	6	3%
Strongly Disagree	3	2%
2311 respondents		

7. Our school has high expectations for students.

Strongly Agree	863	37%
Agree	953	41%
Neutral	387	17%
Disagree	2	3%
Strongly Disagree	0	2%
2315 respondents		

8. My child's teachers provide curriculum that meets the learning needs of my child.

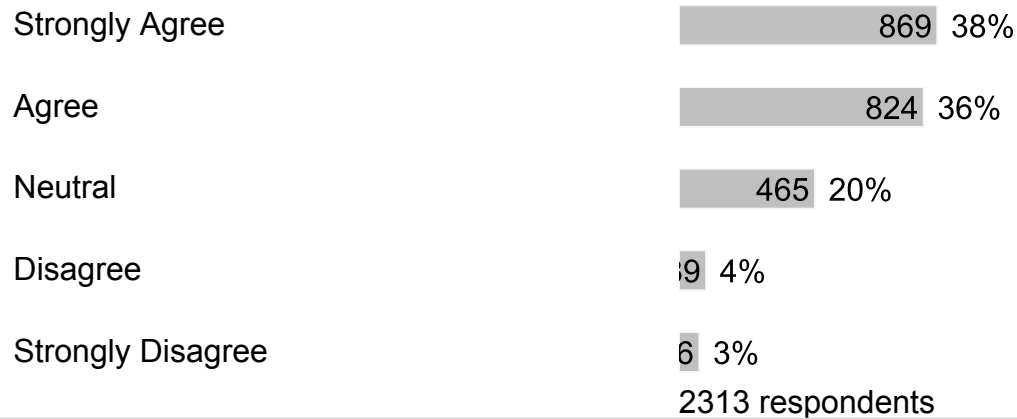
Strongly Agree	863	37%
Agree	923	40%
Neutral	392	17%
Disagree	1	3%
Strongly Disagree	3	2%
2315 respondents		

9. My child's teachers give work that challenges my child.

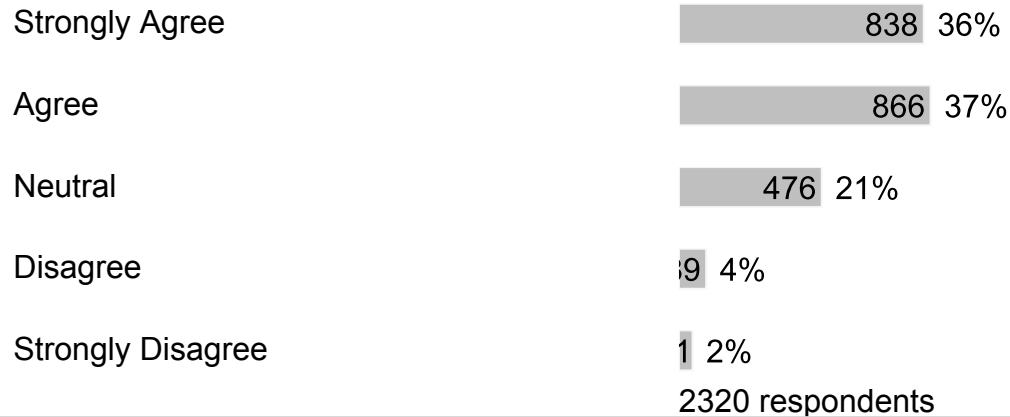
Strongly Agree	849	37%
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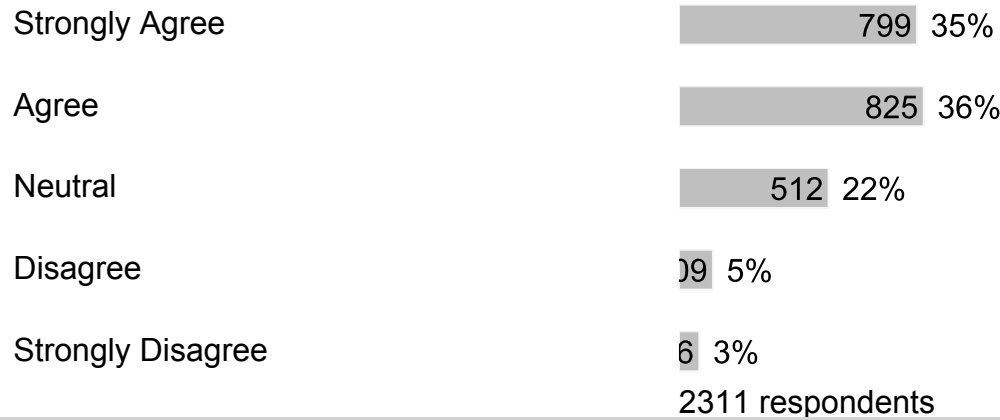
10. My child's teachers work as a team to help my child learn.



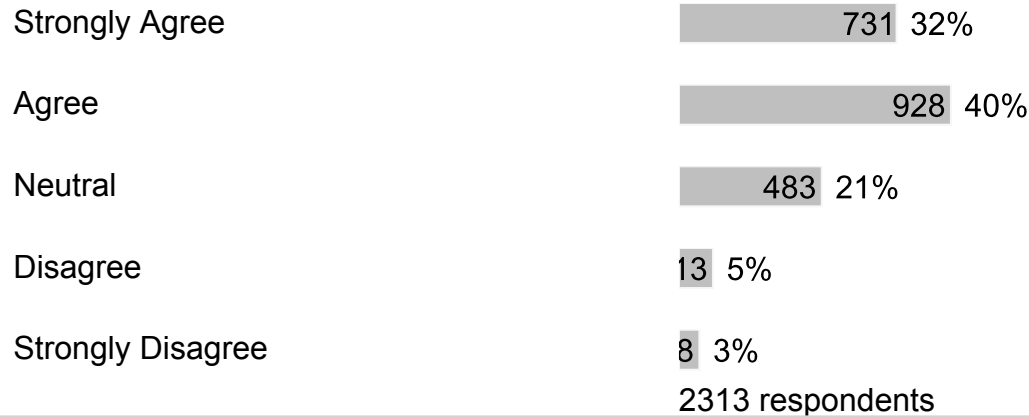
11. My child's teachers use a variety of teaching strategies.



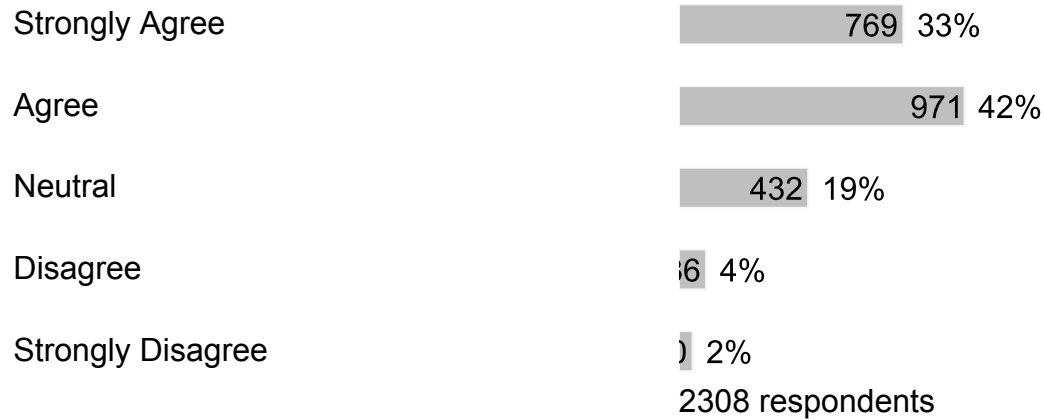
12. My child's teachers adjust the instruction to meet my child's learning needs.



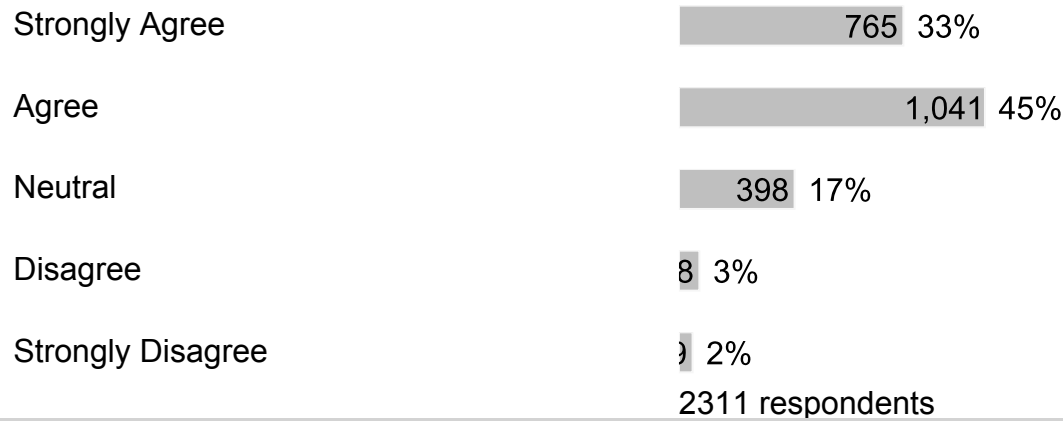
13. My child sees a relationship between what is being taught and everyday life.



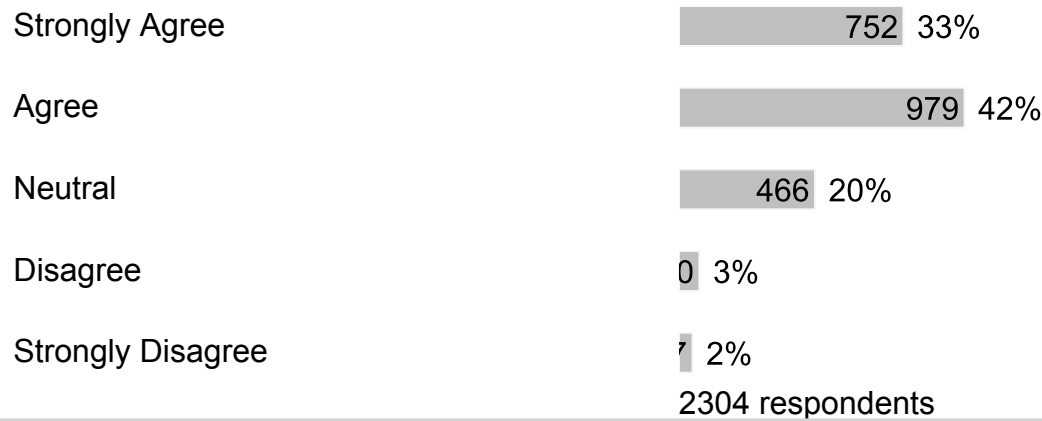
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 12 5%
2299 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 807 35%
Agree 844 37%
Neutral 443 19%
Disagree 23 5%
Strongly Disagree 10 4%
2307 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 759 33%
Agree 753 33%
Neutral 489 21%
Disagree 174 8%
Strongly Disagree 29 6%
2304 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 799 35%
Agree 929 40%
Neutral 434 19%

Disagree 0 3%

Strongly Disagree 9 3%

2301 respondents

21. Families are encouraged to volunteer.

Strongly Agree 783 34%

Agree 878 38%

Neutral 512 22%

Disagree 6 3%

Strongly Disagree 0 2%

2299 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 750 33%

Agree 941 41%

Neutral 510 22%

Disagree 5 2%

Strongly Disagree 0 2%

2297 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 693 30%

Agree 910 40%

Neutral	513	22%
Disagree	21	5%
Strongly Disagree	3	3%

2300 respondents

24. Our school reports the achievement of school goals.

Strongly Agree	724	32%
Agree	916	40%
Neutral	501	22%
Disagree	13	4%
Strongly Disagree	9	3%

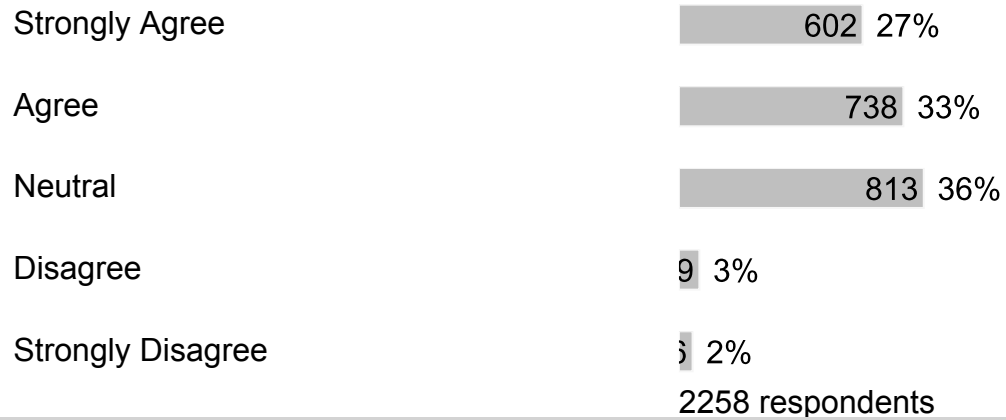
2293 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

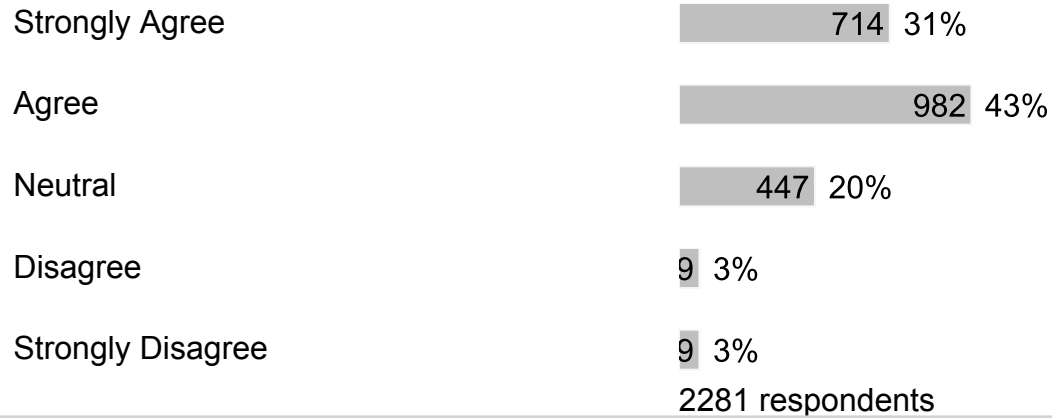
Strongly Agree	704	31%
Agree	851	37%
Neutral	618	27%
Disagree	5	3%
Strongly Disagree	3	2%

2286 respondents

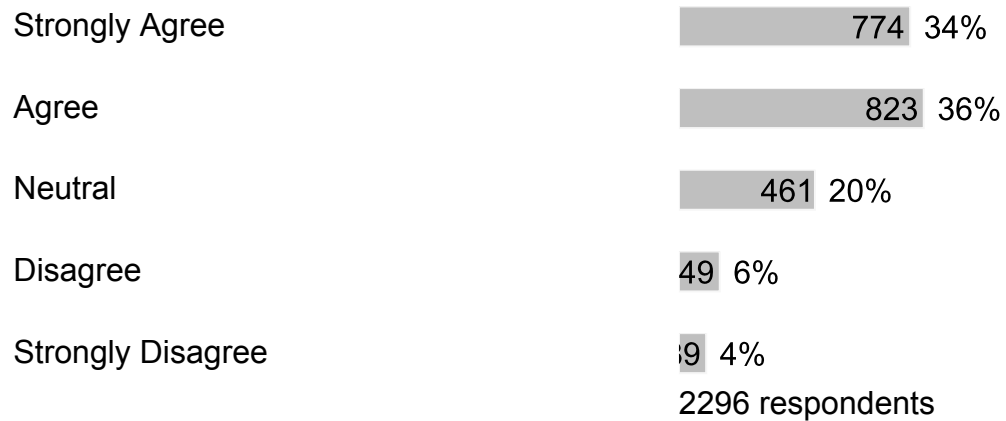
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



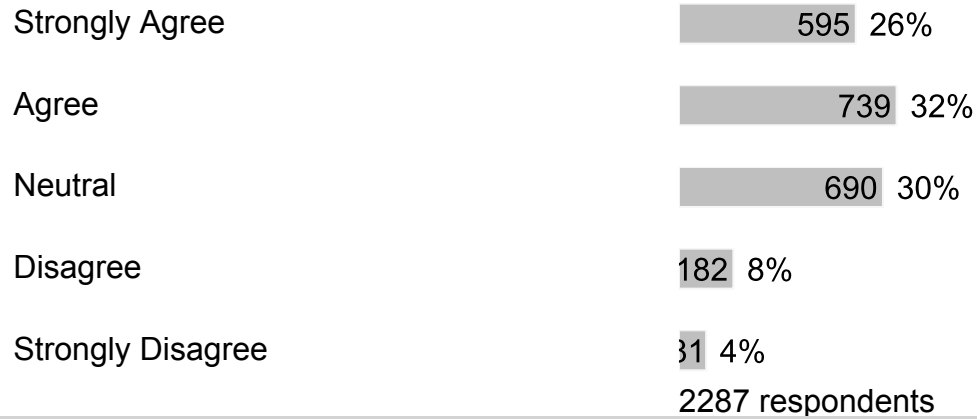
27. Our school communicates information in ways that are easy for families to understand.



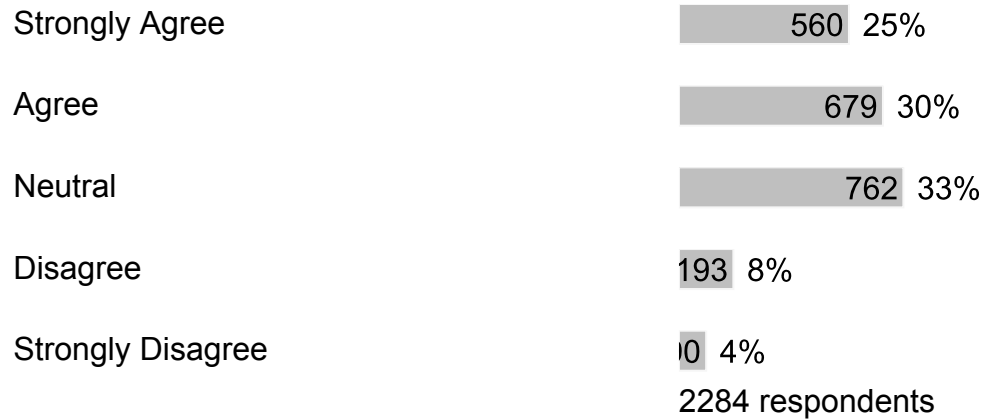
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 2987 response(s)
217 school(s) included

Appendix**Schools**

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School
Stoneman Douglas High School
Palmview Elementary School

Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School

Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School
Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School

New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Broward Estates Elementary School
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center
Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School

Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School
Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School

Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center