

# BCPS PARENT CUSTOMER SURVEY 2023

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run on 08/01/2023



surveys



# BCPS PARENT CUSTOMER SURVEY 2023

run on 08/01/2023

Custom Survey

1 survey(s) 35717 response(s)  
226 school(s) included

## Report Filters

**School:**  
N/A

**Race:**  
N/A

**Grade:**  
N/A

**Gender:**  
N/A

**Ethnicity:**  
N/A

**Tag:**  
N/A

## BCPS PARENT CUSTOMER SURVEY 2023

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	8,724	26%
Female	22,523	68%
Other		0%
Prefer not to answer	07	5%

33112 respondents

#### 2. Race

Asian	51	4%
Black or African American	10,061	32%
Native Hawaiian or Other Pacific Islander		1%

White 13,975 44%

Multiracial 286 7%

Other 3,737 12%

31650 respondents

### 3. Ethnicity

Hispanic 9,952 33%

Non-Hispanic or Latino 16,796 55%

Prefer not to answer 3,531 12%

30279 respondents

### 4. Grade

Grade PK 3 3%

Grade K 90 6%

Grade 1 86 6%

Grade 2 322 7%

Grade 3 867 9%

Grade 4 609 8%

Grade 5 936 9%

Grade 6 394 7%

Grade 7 306 7%

Grade 8 445 7%

Grade 9 576 8%

Grade 10 248 7%

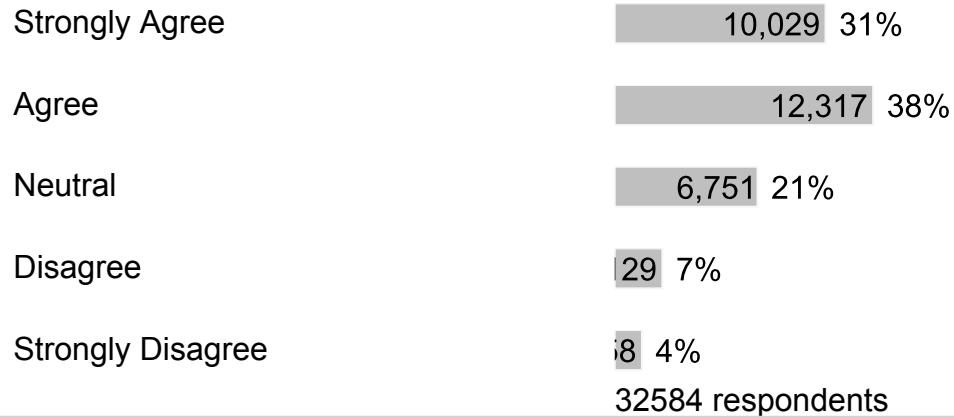
Grade 11 459 7%

Grade 12 877 9%

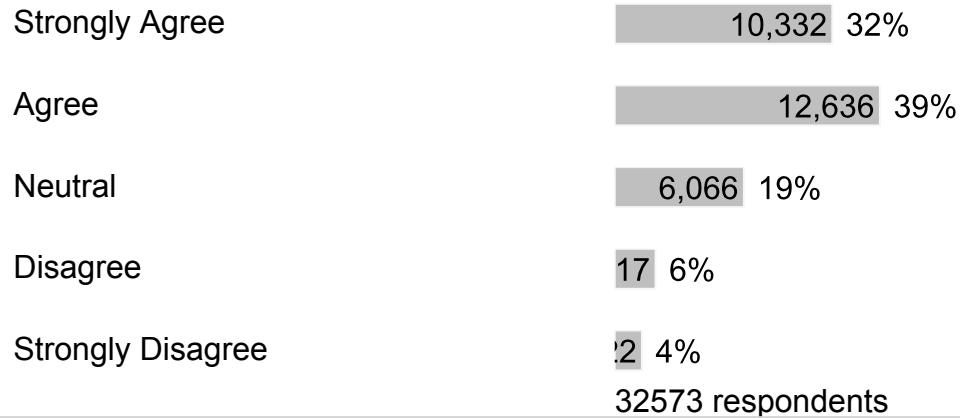
33148 respondents

## C. Safety

### 1. My child feels safe at school.



### 2. My child's school is clean and well-maintained.



### 3. I would recommend my child's school to my friends and/or family.



Disagree 47 5%

Strongly Disagree 51 5%

32518 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 3,496 11%

Agree 4,768 15%

Neutral 6,865 21%

Disagree 7,632 24%

Strongly Disagree 9,403 29%

32164 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 3,376 11%

Agree 3,724 12%

Neutral 4,871 15%

Disagree 1 3%

Strongly Disagree 1 2%

Does Not Apply 18,330 58%

31816 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

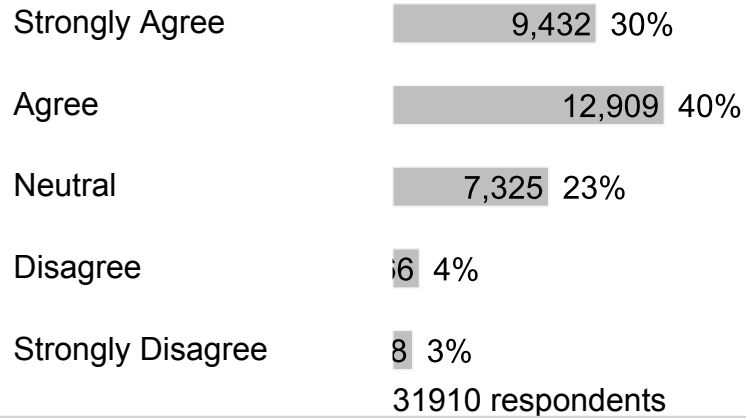
Strongly Agree	307	7%
Agree	948	9%
Neutral	5,723	18%
Disagree	14	4%
Strongly Disagree	4	3%
Does Not Apply	18,719	59%

31745 respondents

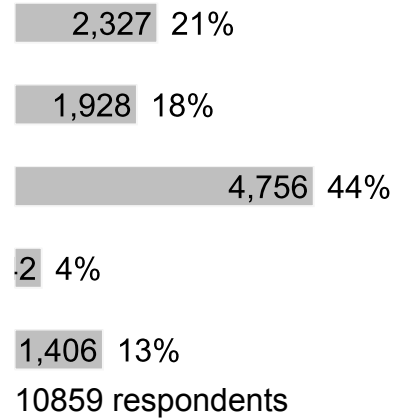


## D. Equity

### 2. Our school provides an equitable and inclusive environment for students.

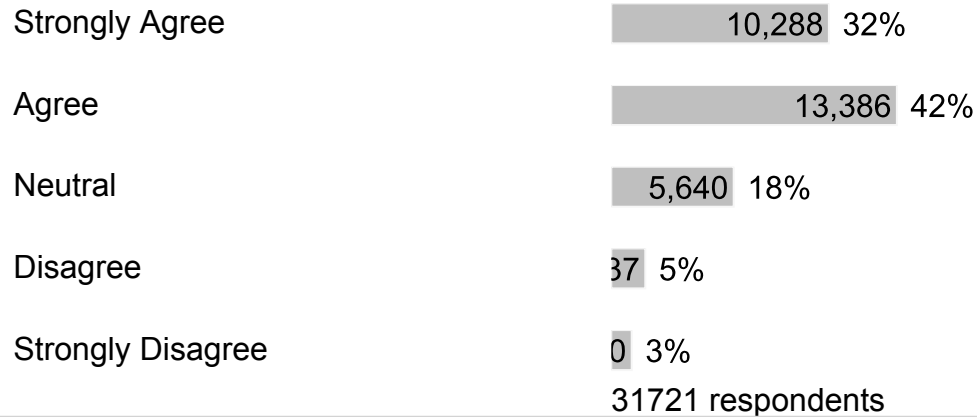


### 1. Intentionally Left Blank

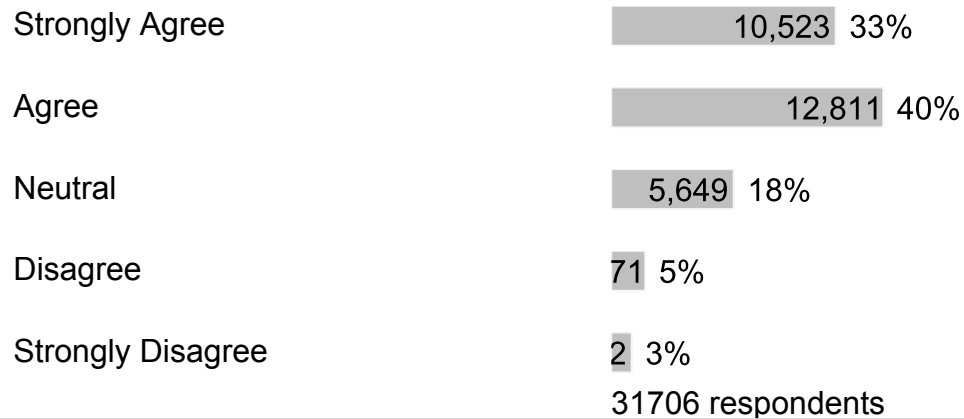


## E. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc. ) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Neutral 6,513 21%

Disagree 4 4%

Strongly Disagree 7 2%

31686 respondents

## F. Wellness Support

### 1. If my child has a problem, they know who they can go to for help.

Strongly Agree	9,769	31%
Agree	13,342	42%
Neutral	5,741	18%
Disagree	71	6%
Strongly Disagree	1	3%

31624 respondents

### 2. My child likes going to school.

Strongly Agree	10,287	33%
Agree	11,741	37%
Neutral	6,197	20%
Disagree	15	6%
Strongly Disagree	8	4%

31628 respondents

**3. I would recommend my child's school to my friends and/or family.**

Strongly Agree	11,221	35%
Agree	11,155	35%
Neutral	6,044	19%
Disagree	48	5%
Strongly Disagree	44	5%

31612 respondents

**4. Our school treats students with value, respect and compassion.**

Strongly Agree	10,869	34%
Agree	12,508	40%
Neutral	5,738	18%
Disagree	43	5%
Strongly Disagree	8	3%

31586 respondents

**5. The office staff is helpful and made me feel valued as a parent/guardian.**

Strongly Agree	11,397	36%
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Agree	12,060	38%
Neutral	5,707	18%
Disagree	31	4%
Strongly Disagree	6	3%

31541 respondents

**6. When visiting the school, I am greeted with courtesy and respect by the office staff.**

Strongly Agree	12,589	40%
Agree	12,195	39%
Neutral	5,011	16%
Disagree	2	3%
Strongly Disagree	5	2%

31532 respondents

**7. Phone calls to the school are answered in a polite and respectful manner by the office staff.**

Strongly Agree	12,201	39%
Agree	12,524	40%

Neutral	5,084	16%
Disagree	2	3%
Strongly Disagree	2	2%

31453 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling	18,312	67%
College and/or Career Planning	8,298	30%
Family Counseling	6,049	22%
Athletics	12,825	47%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	8,059	29%
Performing Arts	10,365	38%
Mentoring	6,938	25%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	12,254	45%
Peer Counseling/Peer Mediation	6,759	25%

ROTC	5,583	20%
Before and/or After School Child Care	13,001	47%
Tutoring (e.g., push-in, pull-out, etc.)	13,520	49%
Extended Learning Opportunities (ELO)	6,777	25%
Other	3,426	12%

27455 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling	3,181	15%
College and/or Career Planning	2,591	12%
Family Counseling	74	5%
Athletics	4,854	23%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	2,682	13%
Performing Arts	3,519	17%



Mentoring	647	8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	5,408	26%
Peer Counseling/Peer Mediation	77	6%
ROTC	55	5%
Before and/or After School Child Care	4,015	19%
Tutoring (e.g., push-in, pull-out, etc.)	5,050	24%
Extended Learning Opportunities (ELO)	2,671	13%
Other	3,702	17%

21200 respondents

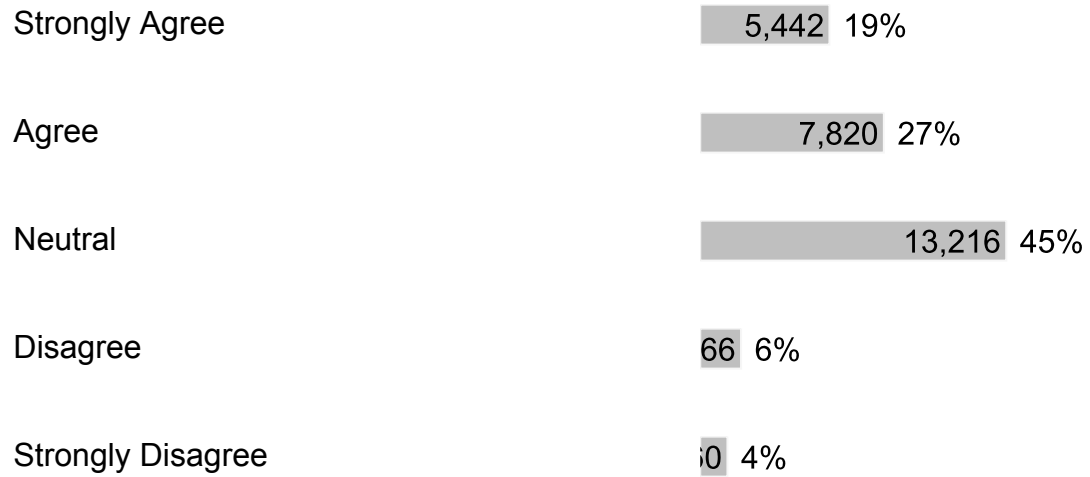
**10.** At our school, these are the programs/services that my child values most or would value if they were available (check all that apply):

Counseling	3,935	19%
College and/or Career Planning	3,513	17%
Family Counseling	,966	10%

Athletics	6,705	33%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,354	17%
Performing Arts	5,292	26%
Mentoring	3,098	15%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	4,975	25%
Peer Counseling/Peer Mediation	,042	10%
ROTC	56	6%
Before and/or After School Child Care	3,101	15%
Tutoring (e.g., push-in, pull-out, etc.)	4,860	24%
Extended Learning Opportunities (ELO)	3,278	16%
Other	3,720	18%

20285 respondents

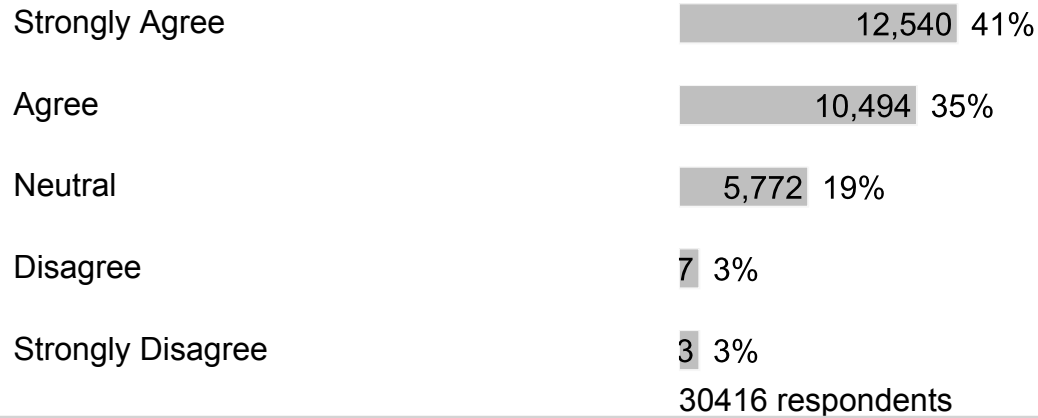
**11.** Our school has a family resource center and/or a staff member assigned to work with families.



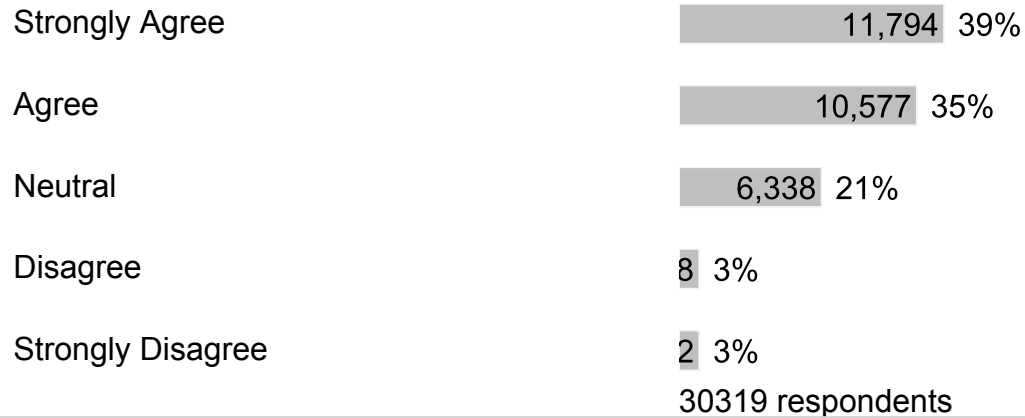
29404 respondents

## G. Accountability

### 1. The principal is a positive educational leader at the school.



### 2. The assistant principal(s) is a positive educational leader at the school.



### 3. Our school's administration provides strong instructional leadership.



Disagree 6 3%

Strongly Disagree 1 3%

30297 respondents

**4. Our school has established goals and a plan for improving student learning.**

Strongly Agree 10,148 34%

Agree 11,584 38%

Neutral 6,662 22%

Disagree 10 4%

Strongly Disagree 8 3%

30282 respondents

**5. Our school meets my expectations to prepare my child well for the next level of study.**

Strongly Agree 10,062 33%

Agree 11,797 39%

Neutral 5,681 19%

Disagree 13 5%

Strongly Disagree 5 4%

30308 respondents

**6. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 9,705 32%

Agree 12,252 41%

Neutral	6,062	20%
Disagree	71	4%
Strongly Disagree	0	3%

30200 respondents

**7. Our school has high expectations for students.**

Strongly Agree	10,703	35%
Agree	11,934	39%
Neutral	5,743	19%
Disagree	71	4%
Strongly Disagree	9	3%

30230 respondents

**8. My child's teachers provide curriculum that meets the learning needs of my child.**

Strongly Agree	10,424	35%
Agree	11,986	40%
Neutral	5,498	18%
Disagree	90	5%
Strongly Disagree	5	3%

30203 respondents

**9. My child's teachers give work that challenges my child.**

Strongly Agree	10,502	35%
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Agree	12,315	41%
Neutral	5,543	18%
Disagree	2	4%
Strongly Disagree	3	2%
30225 respondents		

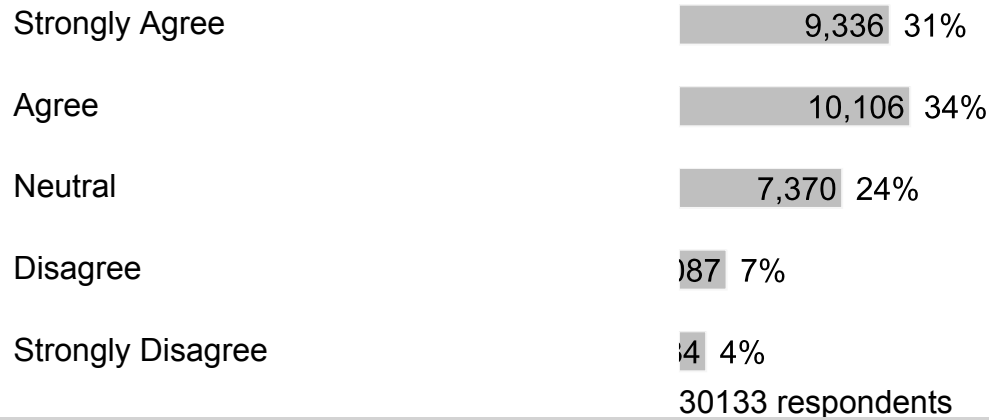
**10. My child's teachers work as a team to help my child learn.**

Strongly Agree	10,314	34%
Agree	10,621	35%
Neutral	6,418	21%
Disagree	25	6%
Strongly Disagree	5	4%
30213 respondents		

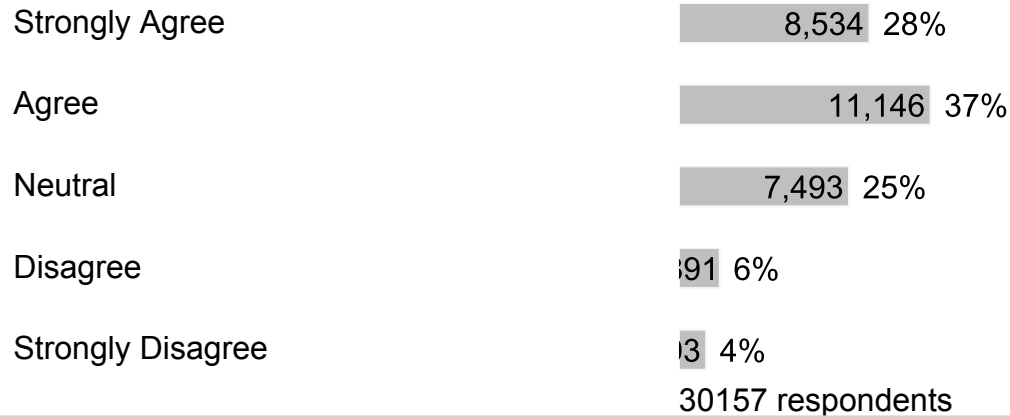
**11. My child's teachers use a variety of teaching strategies.**

Strongly Agree	10,100	33%
Agree	11,160	37%
Neutral	6,747	22%
Disagree	3	4%
Strongly Disagree	5	3%
30175 respondents		

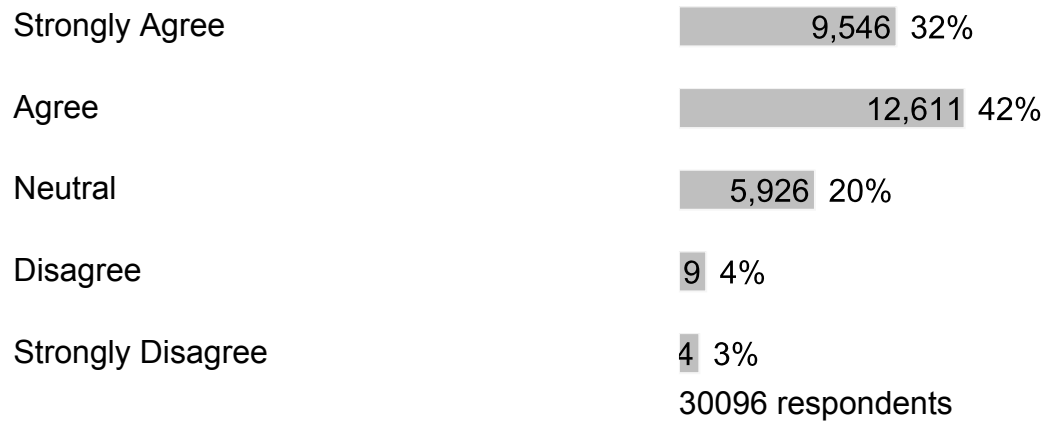
**12. My child's teachers adjust the instruction to meet my child's learning needs.**



**13. My child sees a relationship between what is being taught and everyday life.**

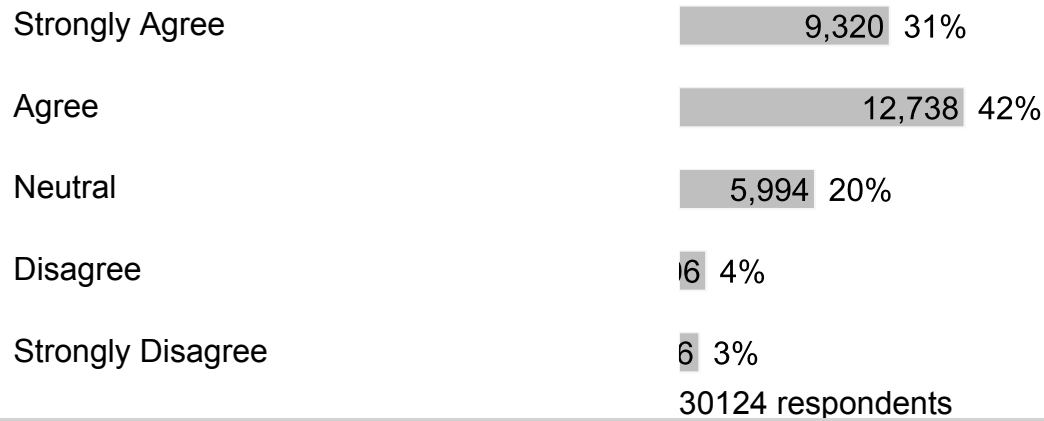


**14. Clear learning expectations are set for my child.**

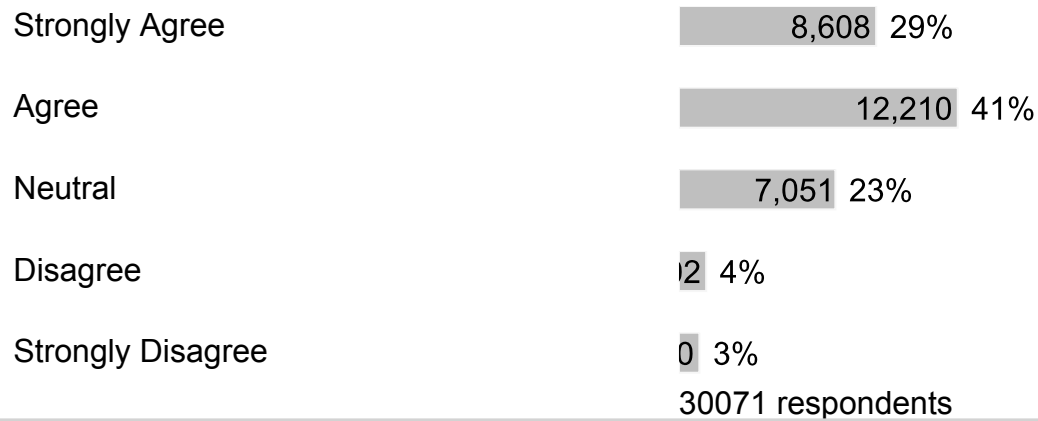




**15. My child's understanding of what was taught is regularly assessed.**



**16. Our school works to keep instructional time free from distraction.**



**17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



Strongly Disagree 53 6%  
30065 respondents

**18. My child's teachers report on my child's progress in easy to understand language.**

Strongly Agree 9,904 33%  
Agree 11,091 37%  
Neutral 6,069 20%  
Disagree 40 5%  
Strongly Disagree 3 4%  
30047 respondents

**19. Teachers schedule conferences to share student learning progress with families.**

Strongly Agree 8,867 30%  
Agree 9,160 31%  
Neutral 6,458 22%  
Disagree 1,080 10%  
Strongly Disagree 443 8%  
30008 respondents

**20. My child is prepared for success in the next school year.**

Strongly Agree 9,629 32%  
Agree 11,757 39%  
Neutral 6,187 21%

Disagree	93	5%
Strongly Disagree	9	4%
30045 respondents		

**21. Families are encouraged to volunteer.**

Strongly Agree	9,724	32%
Agree	10,897	36%
Neutral	6,915	23%
Disagree	92	5%
Strongly Disagree	2	3%
30020 respondents		

**22. Families are given the opportunity to participate on school committees.**

Strongly Agree	9,713	32%
Agree	11,589	39%
Neutral	6,914	23%
Disagree	1	3%
Strongly Disagree	7	3%
30004 respondents		

**23. I am well-informed of the school's goals and activities.**

Strongly Agree	9,216	31%
Agree	11,563	39%

Neutral	6,566	22%
Disagree	35	5%
Strongly Disagree	9	3%
30019 respondents		

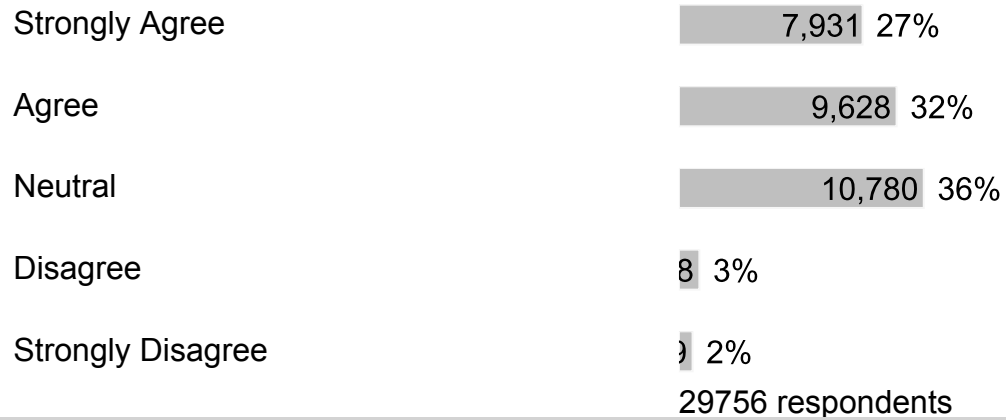
**24. Our school reports the achievement of school goals.**

Strongly Agree	9,003	30%
Agree	11,490	38%
Neutral	7,094	24%
Disagree	50	5%
Strongly Disagree	4	3%
29931 respondents		

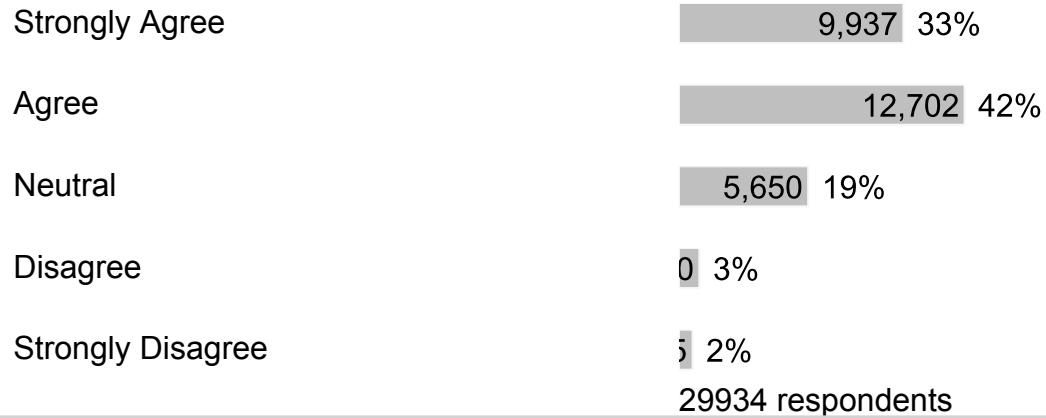
**25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**

Strongly Agree	9,821	33%
Agree	11,619	39%
Neutral	7,002	23%
Disagree	1	3%
Strongly Disagree	3	2%
29866 respondents		

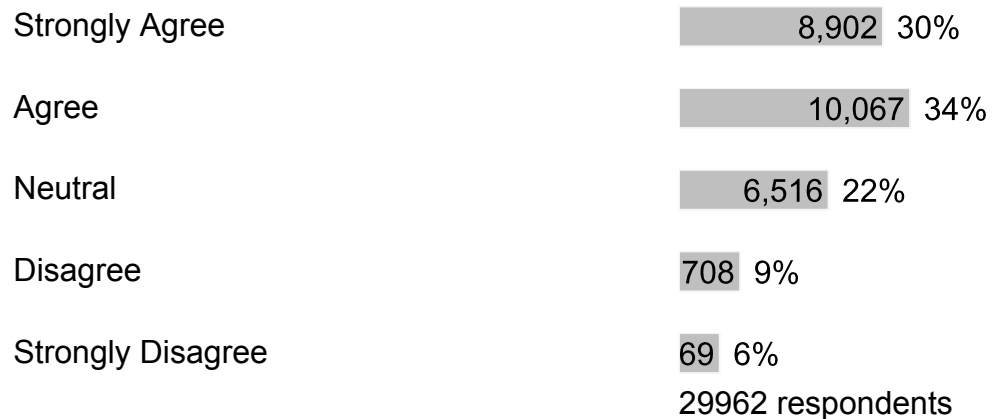
**26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).**



**27. Our school communicates information in ways that are easy for families to understand.**



**28. Teachers regularly post information online or send home a newsletter.**



**29. Our school asks families for their ideas on the best way to communicate school-related information.**

Strongly Agree	7,449	25%
Agree	9,592	32%
Neutral	8,623	29%
Disagree	700	9%
Strongly Disagree	21	5%
29885 respondents		

**30. Our school asks for family input when changing rules or policies.**

Strongly Agree	6,863	23%
Agree	8,560	29%
Neutral	9,577	32%
Disagree	,093	10%
Strongly Disagree	35	6%
29928 respondents		

## H. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 35717 response(s)  
226 school(s) included

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**Appendix****Schools**

Broward County Public Schools  
Park Trails Elementary School  
Sunshine Elementary School  
Liberty Elementary School  
Colbert Elementary Magnet School  
Pasadena Lakes Elementary School  
Lloyd Estates Elementary School  
Coconut Palm Elementary School  
Larkdale Elementary School  
Embassy Creek Elementary School  
Park Ridge Elementary School  
Plantation Elementary School  
The Quest Center  
Norcrest Elementary School  
Welleby Elementary School  
Endeavour Primary Learning Center  
Driftwood Middle School  
Pompano Beach Elementary School  
Nova Middle School  
Fairway Elementary School  
Lanier-James Education Center  
Harbordale Elementary School  
Pine Ridge Education Center  
College Academy at Broward College  
Westglades Middle School  
Coral Cove Elementary School  
Mary M. Bethune Elementary School  
Charles Drew Elementary Magnet School  
Northeast High School  
Banyan Elementary School  
Hollywood Hills Elementary School



Stoneman Douglas High School  
Palmview Elementary School  
Floranada Elementary School  
Park Lakes Elementary School  
Country Isles Elementary School  
Pines Lakes Elementary School  
Sunset Lakes Elementary School  
Deerfield Beach Elementary School  
Orange Brook Elementary School  
Dave Thomas Education Center  
Palm Cove Elementary School  
Piper High School  
Coral Springs Middle School  
Apollo Middle School  
Eagle Point Elementary School  
Lakeside Elementary School  
Wingate Oaks Center  
Pompano Beach High School  
Crystal Lake Middle School  
Morrow Elementary School  
Sandpiper Elementary School  
Plantation Middle School  
Boulevard Heights Elementary School  
Wilton Manors Elementary School  
Eagle Ridge Elementary School  
Hollywood Park Elementary School  
Monarch High School  
Country Hills Elementary School  
Cresthaven Elementary School  
Oakland Park Elementary School  
Cypress Elementary School  
Atlantic Technical College & Technical High School  
Broadview Elementary School  
James S. Hunt Elementary School  
Watkins Elementary School  
Nob Hill Elementary School  
Ramblewood Middle School  
Tradewinds Elementary School  
Village Elementary School  
Coconut Creek High School  
South Plantation High School  
Tamarac Elementary School  
Sheridan Technical High School

Coral Glades High School  
Pompano Beach Middle School  
Ramblewood Elementary School  
Stirling Elementary School  
Nova Dwight D. Eisenhower Elementary School  
Silver Ridge Elementary School  
Miramar Elementary School  
Western High School  
Plantation High School  
Collins Elementary School  
Plantation Park Elementary School  
Driftwood Elementary School  
Cypress Bay High School  
Indian Ridge Middle School  
Attucks Middle School  
Rickards Middle School  
Castle Hill Elementary School  
Fox Trail Elementary School  
Whiddon-Rogers Education Center  
Atlantic West Elementary School  
Hollywood Central Elementary School  
Silver Lakes Elementary School  
North Side Elementary School  
Margate Middle School  
Dolphin Bay Elementary School  
Horizon Elementary School  
Sawgrass Elementary School  
Davie Elementary School  
Silver Palms Elementary School  
Meadowbrook Elementary School  
Bair Middle School  
Nova High School  
Glades Middle School  
Sea Castle Elementary School  
Coral Springs High School  
Walter C. Young Middle School  
South Broward High School  
Seagull Alternative High School  
Cypress Run Education Center  
Indian Trace Elementary School  
Lake Forest Elementary School  
Walker Elementary School  
Rock Island Elementary School

Griffin Elementary School  
Stephen Foster Elementary School  
Virginia Shuman Young Elementary School  
Silver Shores Elementary School  
New Renaissance Middle School  
Sunland Park Academy  
Parkside Elementary School  
William T. McFatter Technical College  
Pinewood Elementary School  
Silver Lakes Middle School  
Lyons Creek Middle School  
McNab Elementary School  
Croissant Park Elementary School  
Riverside Elementary School  
Millennium 6-12 Collegiate Academy  
Cooper City High School  
Panther Run Elementary School  
Margate Elementary School  
Sanders Park Elementary Magnet School  
Riverglades Elementary School  
New River Middle School  
North Lauderdale Elementary School  
Martin Luther King Elementary School  
J. P. Taravella High School  
Tropical Elementary  
William Dandy Middle School  
Nova Blanche Forman Elementary School  
Broward Estates Elementary School  
North Andrews Gardens Elementary School of the Arts  
West Hollywood Elementary School  
Winston Park Elementary School  
Riverland Elementary School  
McNicol Middle School  
Coral Park Elementary School  
Bennett Elementary School  
Chapel Trail Elementary School  
Tedder Elementary School  
Gator Run Elementary School  
Lauderdale Lakes Middle School  
Oriole Elementary School  
Cross Creek School  
Robert C. Markham Elementary School  
Henry D. Perry Educational Center

Oakridge Elementary School  
Peters Elementary School  
Deerfield Park Elementary School  
McArthur High School  
Pioneer Middle School  
Flamingo Elementary School  
Whispering Pines School  
Charles W. Flanagan High School  
Fort Lauderdale High School  
Maplewood Elementary School  
Blanche Ely High School  
Bright Horizons School  
Pembroke Pines Elementary School  
Sawgrass Springs Middle School  
Stranahan High School  
Bayview Elementary School  
Hawkes Bluff Elementary School  
Cooper City Elementary School  
Olsen Middle School  
Seminole Middle School  
Manatee Bay Elementary School  
Hollywood Hills High School  
Royal Palm Elementary School  
Deerfield Beach Middle School  
Parkway Middle School of the Arts  
Everglades Elementary School  
Thurgood Marshall Elementary School  
Boyd H. Anderson High School  
Gulfstream Academy of Hallandale Beach  
Central Park Elementary School  
Coconut Creek Elementary School  
Westchester Elementary School  
Lauderhill 6-12  
Broward Virtual Education  
Mirror Lake Elementary School  
Dania Elementary School  
Deerfield Beach High School  
Dillard Elementary School  
Sheridan Hills Elementary School  
Challenger Elementary School  
Sheridan Park Elementary School  
Hallandale All Magnet High School  
Falcon Cove Middle School

Westwood Heights Elementary School  
Park Springs Elementary School  
Tequesta Trace Middle School  
Miramar High School  
Annabel C. Perry Elementary School  
Sunrise Middle School  
Westpine Middle School  
Pines Middle School  
North Fork Elementary School  
Forest Glen Middle School  
Everglades High School  
Forest Hills Elementary School  
Quiet Waters Elementary School  
Dillard High School  
Lauderhill Paul Turner Elementary School  
Coral Springs Elementary School  
Silver Trail Middle School  
Pembroke Lakes Elementary School  
West Broward High School  
Discovery Elementary School  
Heron Heights Elementary School  
Beachside Montessori Village Elementary  
Gulfstream Early Learning Center