

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2023

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run on 08/01/2023



surveys

Custom Survey

1 survey(s) 13428 response(s)  
226 school(s) included**Report Filters****School:**  
N/A**Ethnicity:**  
N/A**Experience:**  
N/A**Gender:**  
N/A**Role:**  
N/A**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2023

### Demographics

Number of Responses | Percentages of Total Responses

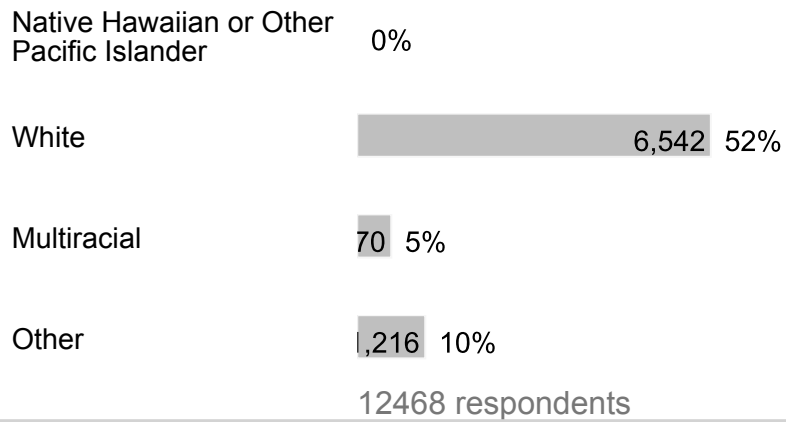
#### 1. Gender

Male	2,233	17%
Female	10,126	77%
Other		0%
Prefer not to answer	88	6%

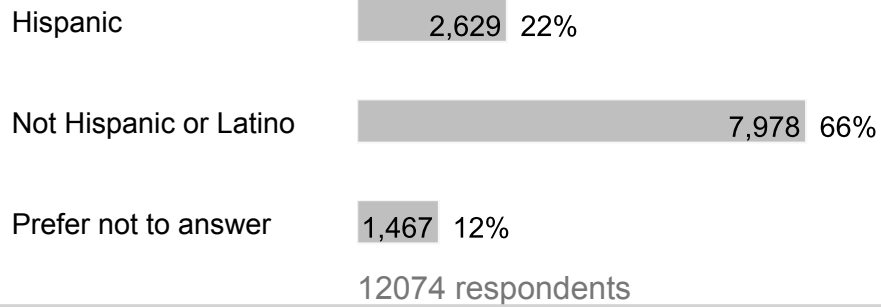
13184 respondents

#### 2. Ethnicity

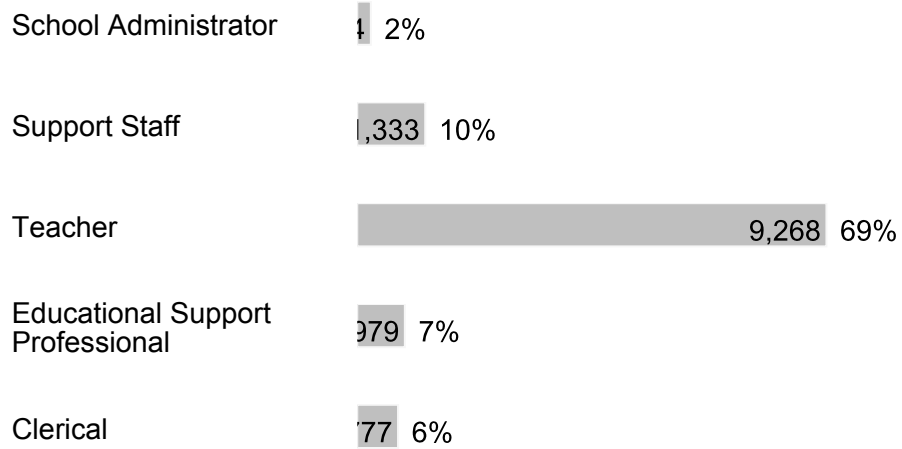
American Indian or Alaska Native		0%
Asian	3	2%
Black or African American	3,800	30%



### 3. Ethnicity



### 4. Role



Facilities | 1%

Other 37 5%

13428 respondents

## 5. Experience

1 - 3 years 2,229 17%

4 - 10 years 3,194 24%

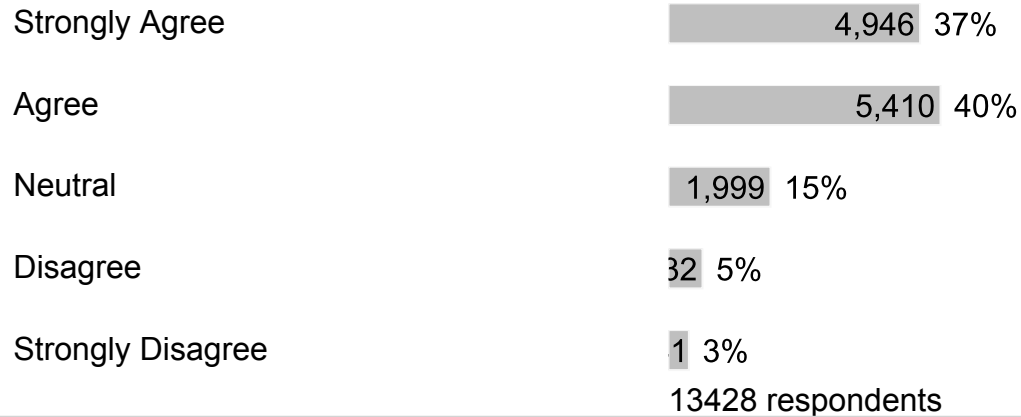
11 - 20 years 3,692 27%

More than 20 years 4,313 32%

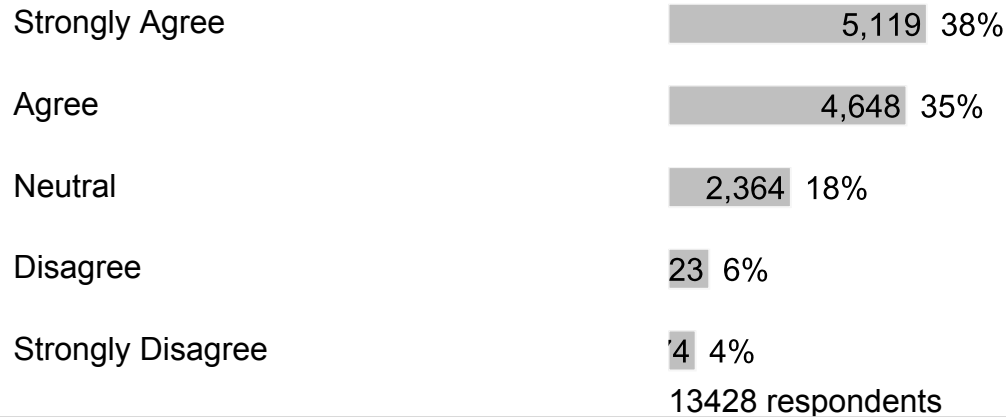
13428 respondents

## C. Safety

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree	1,543	11%
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Agree	4,017	30%
Neutral	4,623	34%
Disagree	2,063	15%
Strongly Disagree	182	9%
13428 respondents		

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**

Yes	3,571	27%
No	9,857	73%
13428 respondents		

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**

Reported the incident to administration	3,493	26%
Addressed the incident myself	2,034	15%
Confronted the alleged bully(ies) directly	1,344	10%
Contacted the parents/guardians of the alleged bully(ies)	1,473	11%
Does not apply to me	9,457	70%
13428 respondents		

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**

Stopped	2,661	20%
Stayed the same	1	3%
Got worse	0	0%
Don't know	911	7%
Does not apply to me	9,415	70%

13428 respondents

7. In my school, rules are applied equally to students.

Strongly Agree	4,590	34%
Agree	4,745	36%
Neutral	2,106	16%
Disagree	380	10%
Strongly Disagree	4	4%

13335 respondents



## D. Equity

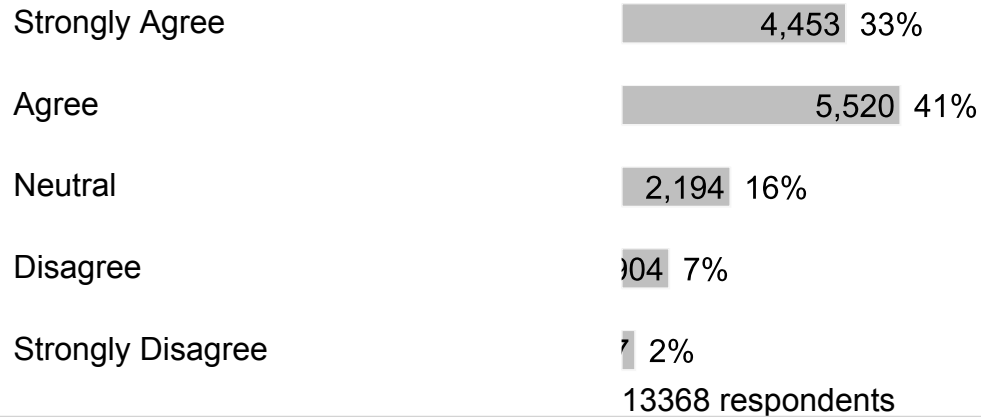
### 1. My school provides an equitable and inclusive environment for staff.

Strongly Agree	4,963	37%
Agree	5,299	39%
Neutral	2,131	16%
Disagree	96	5%
Strongly Disagree	9	3%

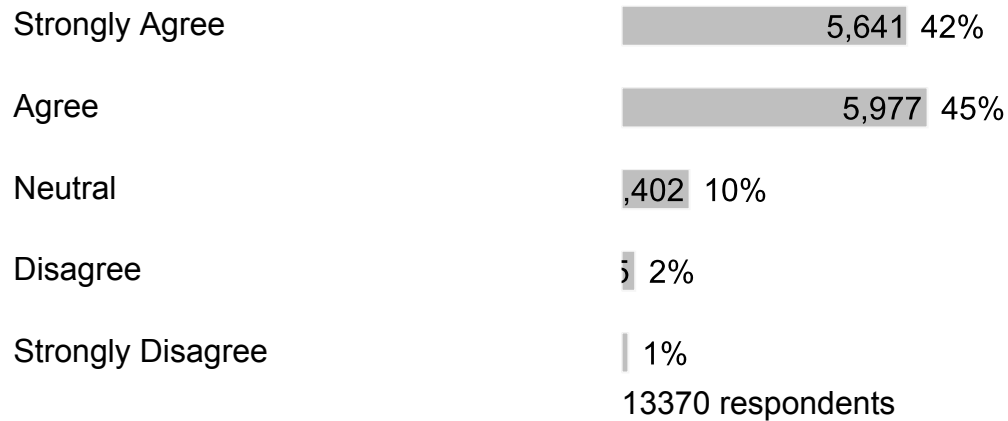
13428 respondents

## E. School Support

1. Our school provides teachers with sufficient instructional, material and informational resources to meet students' needs.

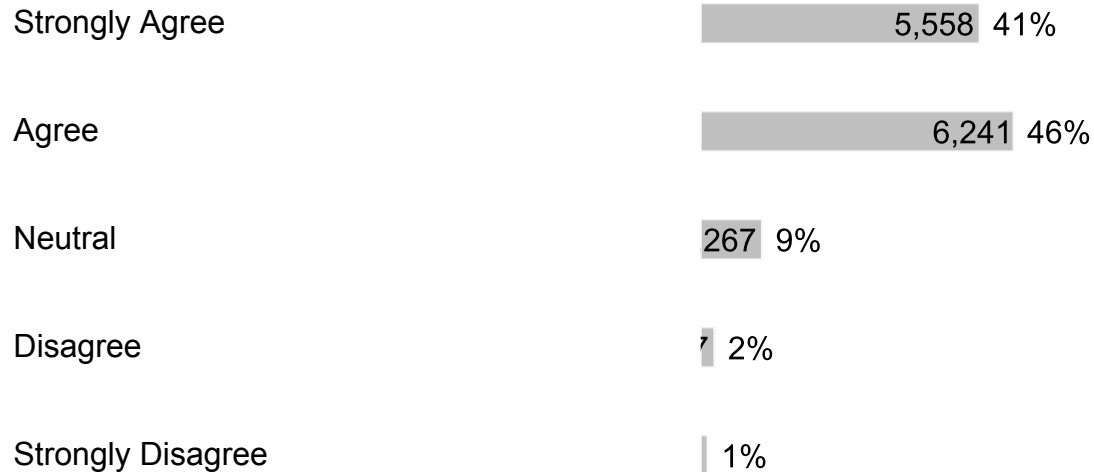


2. Teachers in our school use a variety of technology as instructional resources.



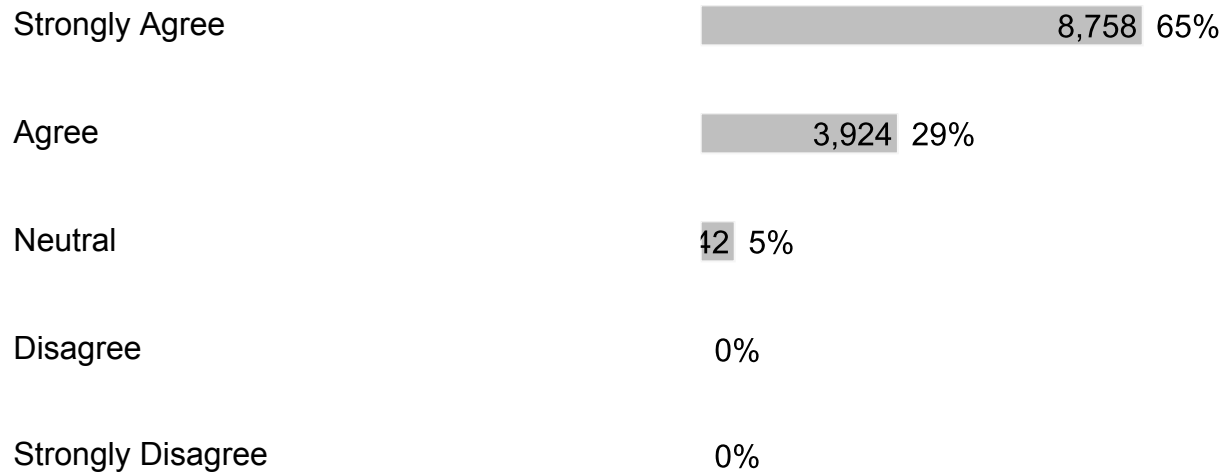
## F. Wellness Support

### 1. If students have a problem, they know who they can go to for help.



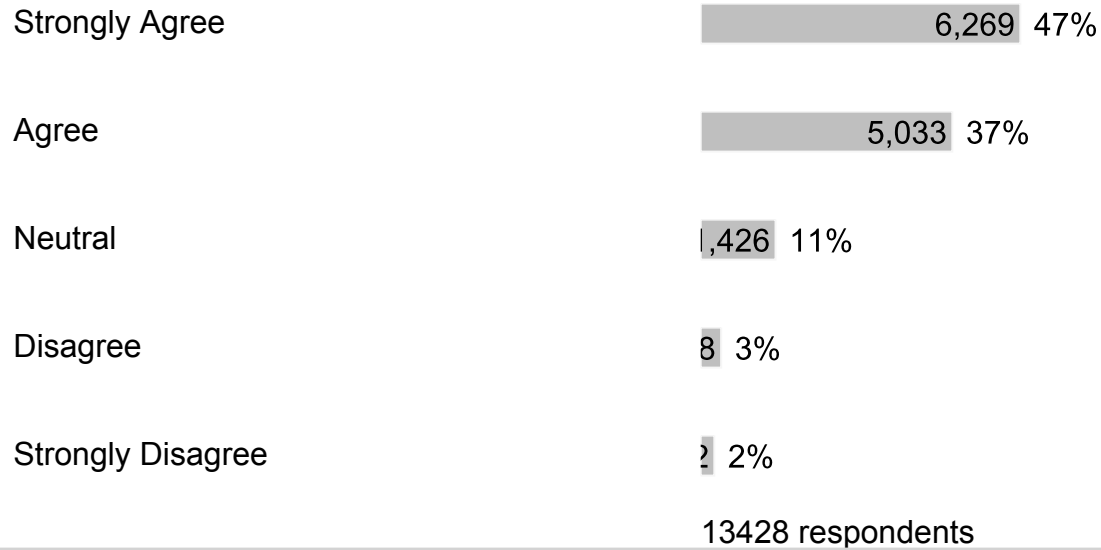
13428 respondents

### 2. If students have a problem, they can come to me for help.

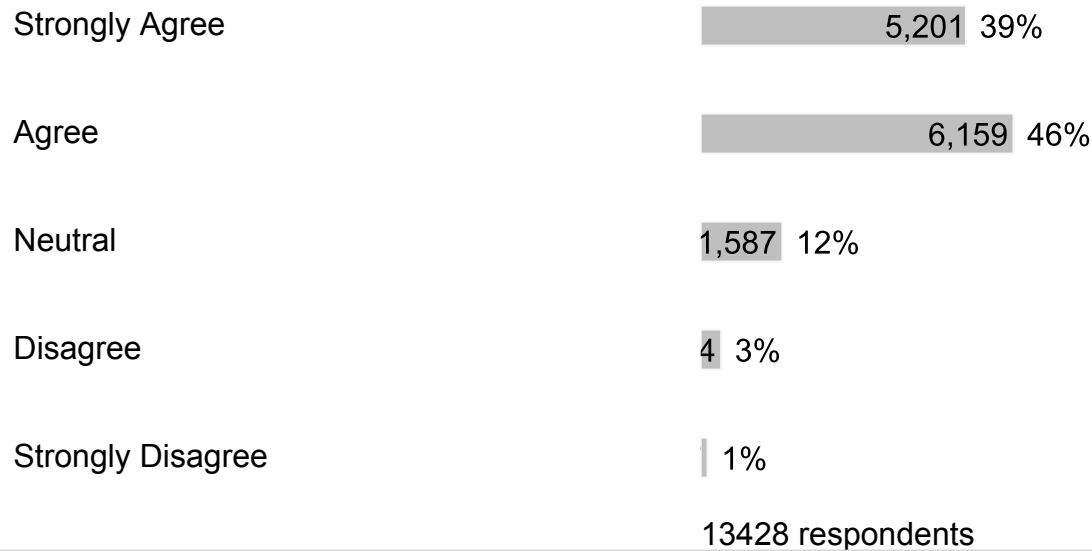


13428 respondents

**3. If I have a professional or personal problem, I know someone at work who I can talk to for help.**



**4. In my school, adults treat students with respect.**



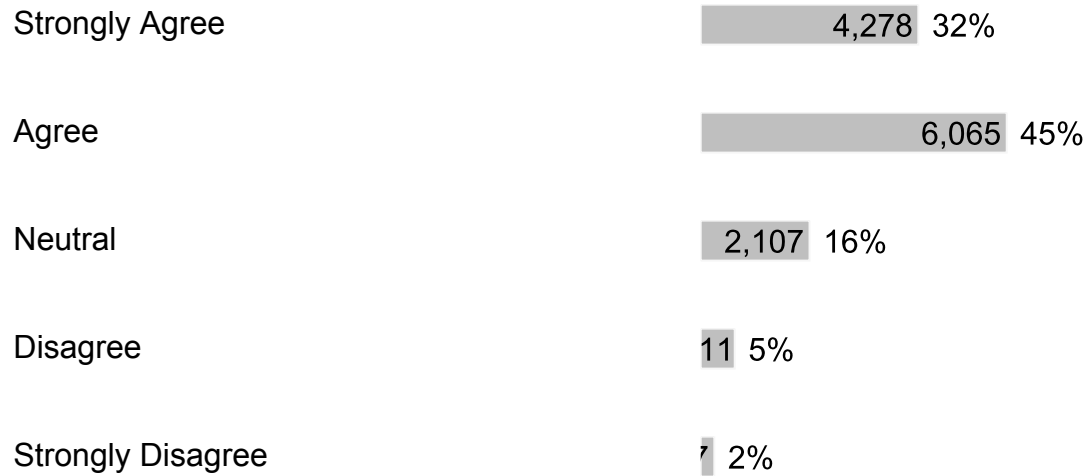
**5. In my school, students treat adults with respect.**





13428 respondents

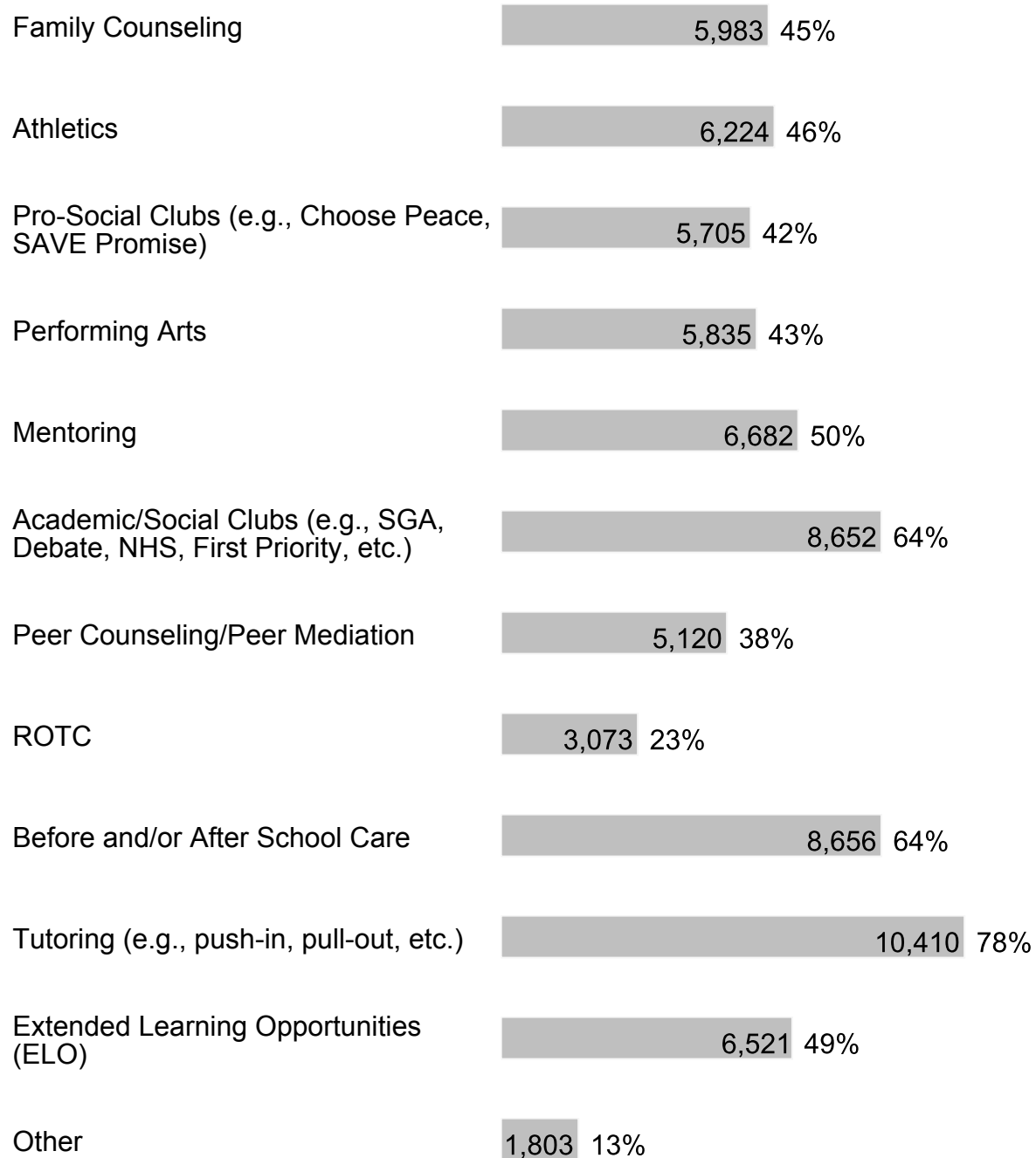
**6. In my school, colleagues/adults treat each other with respect.**



13428 respondents

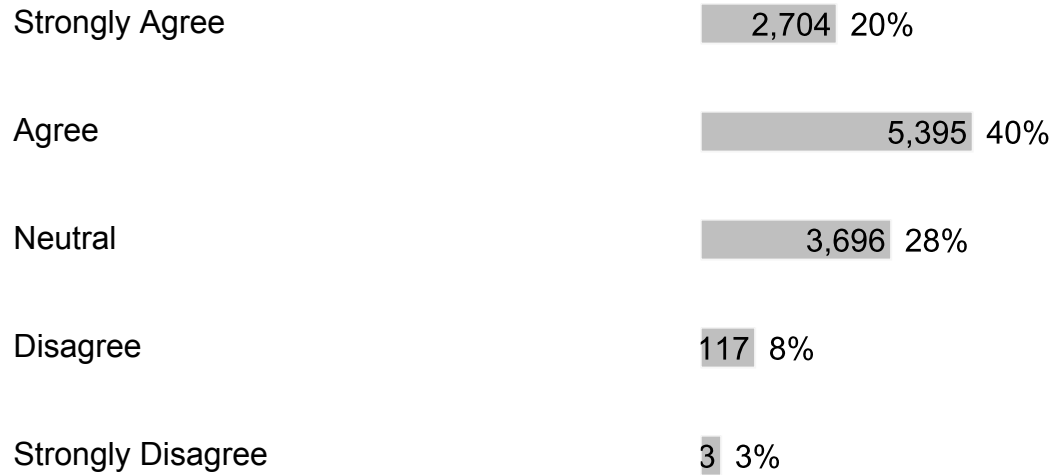
**7. At my school the following programs/services are available (check all that apply):**





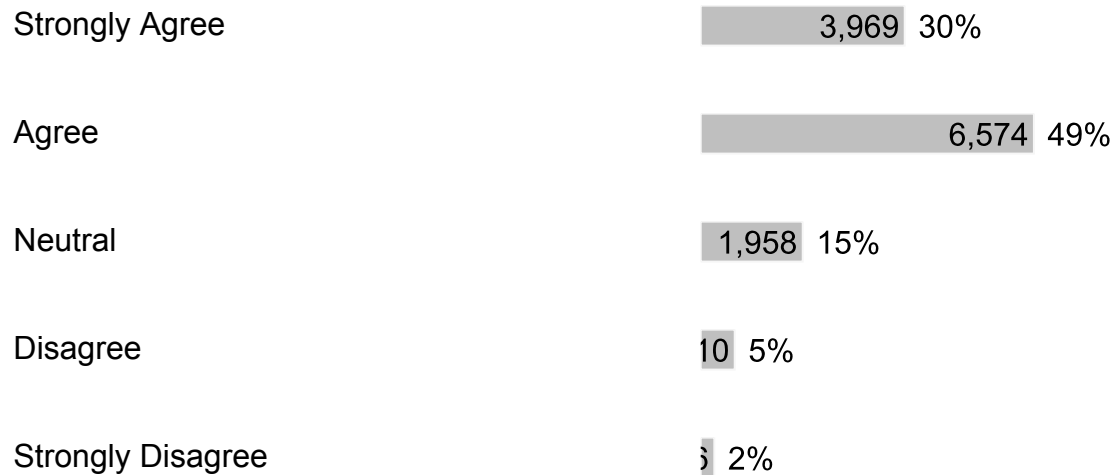
13428 respondents

**8. Our school implements changes based on the feedback from staff.**



13365 respondents

**9. Our school maintains facilities that support student learning.**



13377 respondents

**10. I enjoy eating food prepared by the cafeteria.**



Agree	1,772	13%
Neutral	5,873	44%
Disagree	2,206	17%
Strongly Disagree	2,440	18%

13333 respondents

**11. Families regularly participate in school involvement activities offered by our school.**

Strongly Agree	2,799	21%
Agree	5,344	40%
Neutral	3,376	25%
Disagree	1,403	11%
Strongly Disagree	0	3%

13342 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**

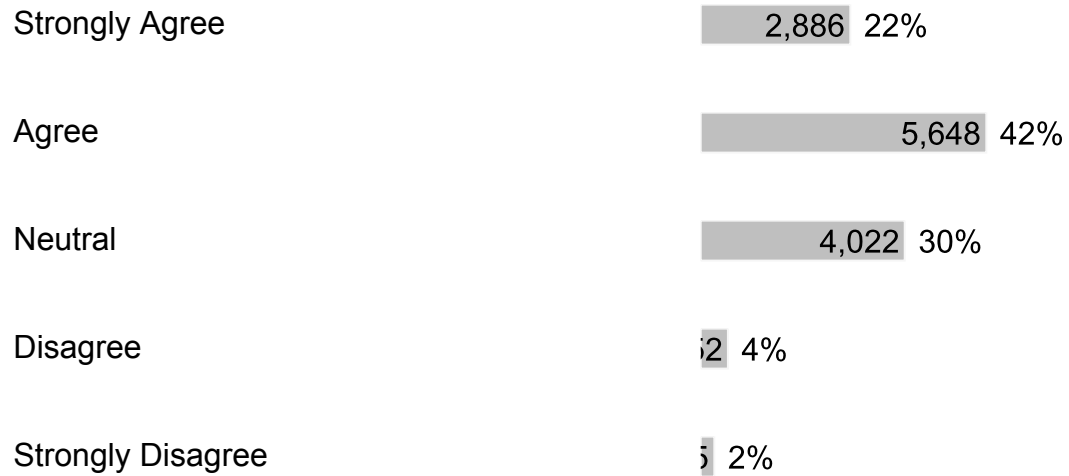
Strongly Agree	2,818	21%
Agree	5,308	40%





13298 respondents

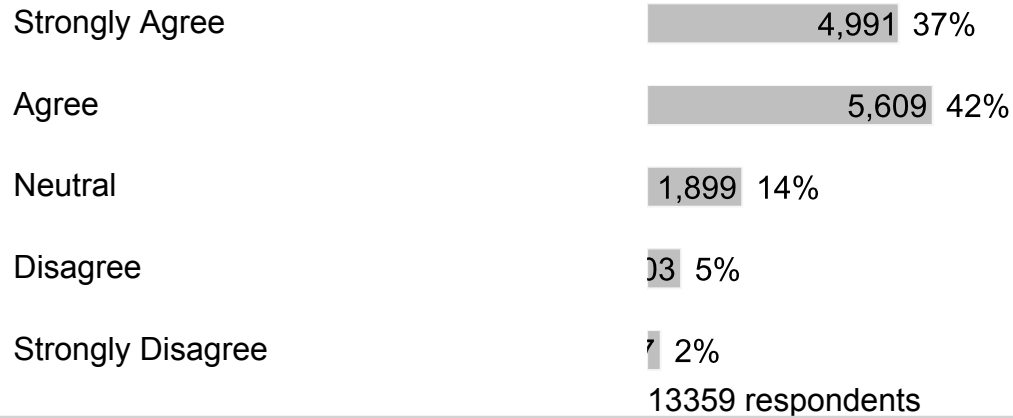
**13. Our school asks families for their ideas on the best way to communicate school-related information.**



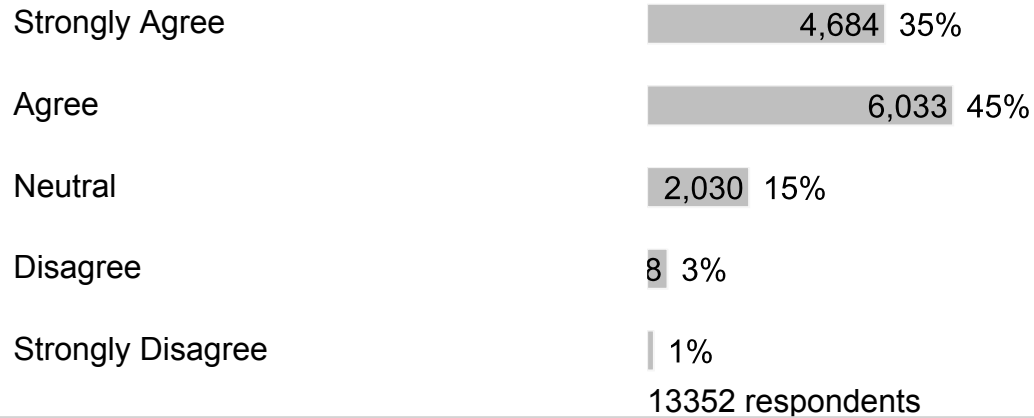
13323 respondents

## G. Accountability

### 1. Our school has a culture of high expectations.



### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 9 3%

Strongly Disagree 1 1%

13338 respondents

**4. Our school's leaders hold themselves accountable for student learning.**

Strongly Agree 4,918 37%

Agree 5,153 39%

Neutral 2,195 16%

Disagree 08 5%

Strongly Disagree 7 3%

13321 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**

Strongly Agree 5,620 42%

Agree 5,557 42%

Neutral 1,577 12%

Disagree 2 3%

Strongly Disagree 1 1%

13329 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**

Strongly Agree 6,182 46%

Agree 5,539 42%

Neutral	207	9%
Disagree	5	2%
Strongly Disagree	1	1%

13346 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**

Strongly Agree	5,458	41%
Agree	5,656	43%
Neutral	1,705	13%
Disagree	1	3%
Strongly Disagree	1	1%

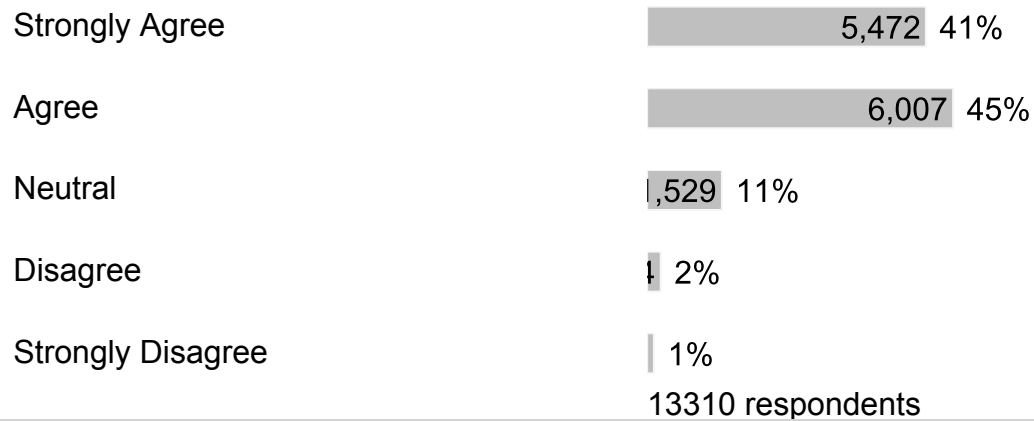
13307 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**

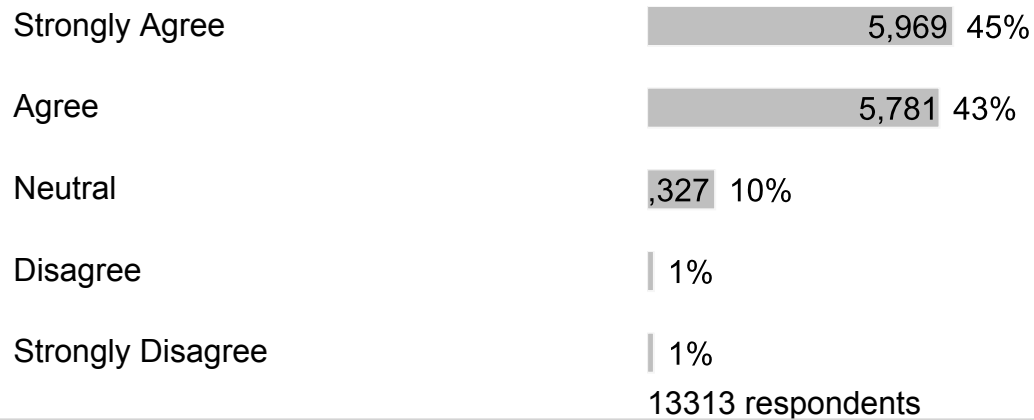
Strongly Agree	5,340	40%
Agree	6,046	45%
Neutral	1,576	12%
Disagree	2	2%
Strongly Disagree	1	1%

13313 respondents

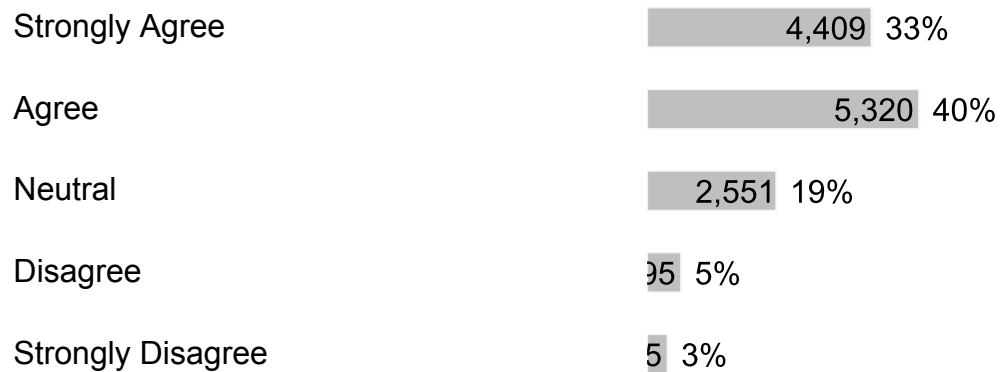
**9. Our school uses the results of student assessments to improve teaching and learning.**



**10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.**



**11. In our school, a formal process is in place to support new staff members in their professional practice.**



13310 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**

Strongly Agree	6,392	48%
Agree	4,863	37%
Neutral	1,915	14%
Disagree	0%	
Strongly Disagree	0%	

13272 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree	5,620	42%
Agree	4,975	38%
Neutral	2,422	18%
Disagree	1%	
Strongly Disagree	1%	

13250 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree	5,826	44%
Agree	5,085	38%
Neutral	2,198	17%
Disagree	1%	

Strongly Disagree 0%  
13255 respondents

**15. I use formative assessments to monitor student progress.**

Strongly Agree 5,988 45%

Agree 4,863 37%

Neutral 2,233 17%

Disagree 1%

Strongly Disagree 0%

13235 respondents

**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**

Strongly Agree 5,673 43%

Agree 5,342 40%

Neutral 2,009 15%

Disagree 1%

Strongly Disagree 1%

13238 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**

Strongly Agree 5,539 42%

Agree 5,472 41%

Neutral 1,855 14%

Disagree 5 2%

Strongly Disagree | 1%

13267 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**

Strongly Agree 4,373 33%

Agree 5,203 39%

Neutral 2,860 22%

Disagree 05 5%

Strongly Disagree | 1%

13221 respondents

**19. In our school, staff members provide peer coaching to teachers.**

Strongly Agree 4,181 32%

Agree 5,508 42%

Neutral 2,792 21%

Disagree 5 4%

Strongly Disagree | 1%

13244 respondents

**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**

Strongly Agree 4,827 36%

Agree 6,068 46%



Neutral 1,957 15%

Disagree 1 2%

Strongly Disagree 1 1%

13277 respondents

**21. I am provided with professional development opportunities that are relevant to my role.**

Strongly Agree 4,919 37%

Agree 5,890 44%

Neutral 1,806 14%

Disagree 6 4%

Strongly Disagree 1 1%

13299 respondents

**22. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 4,436 33%

Agree 5,854 44%

Neutral 2,208 17%

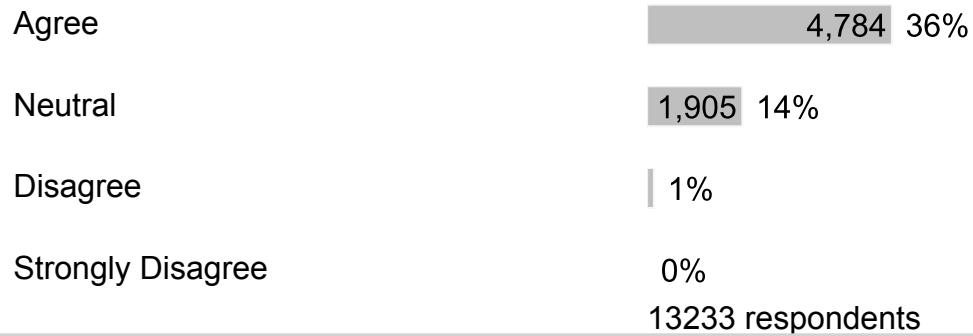
Disagree 6 4%

Strongly Disagree 2 2%

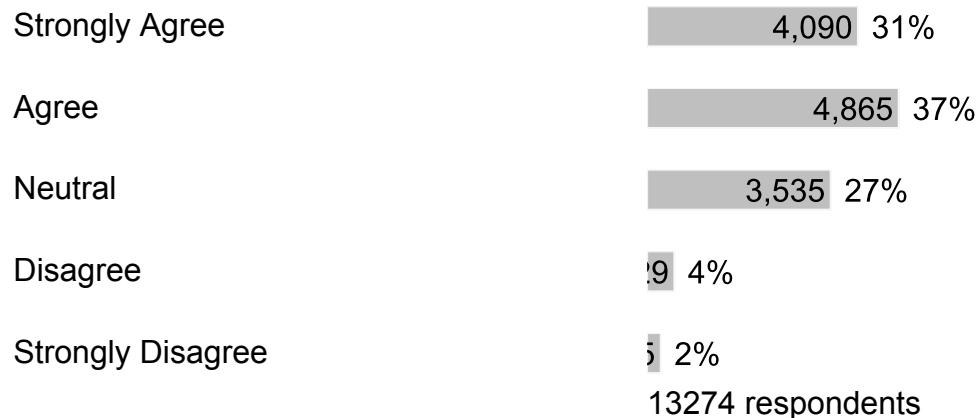
13264 respondents

**23. I feel confident in my classroom management strategies.**

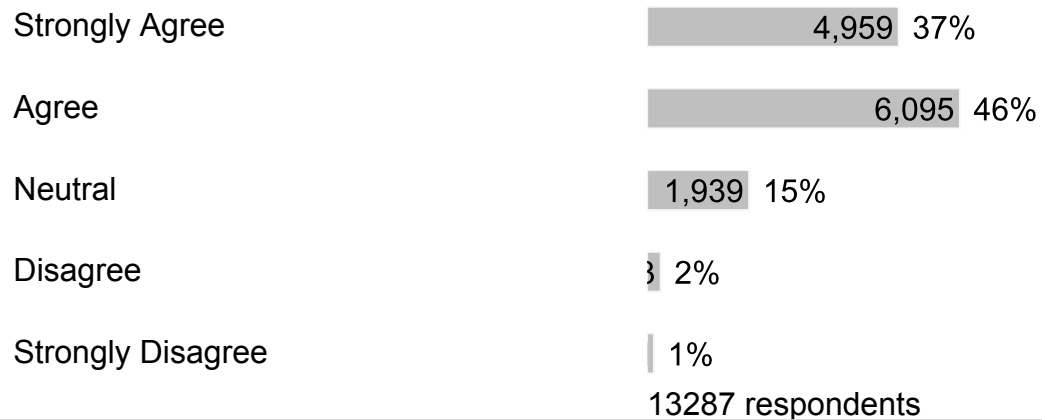
Strongly Agree 6,366 48%



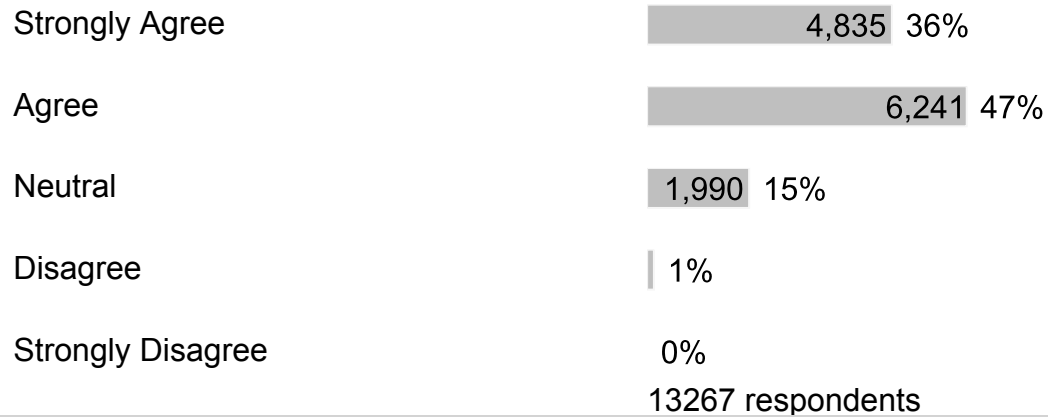
**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



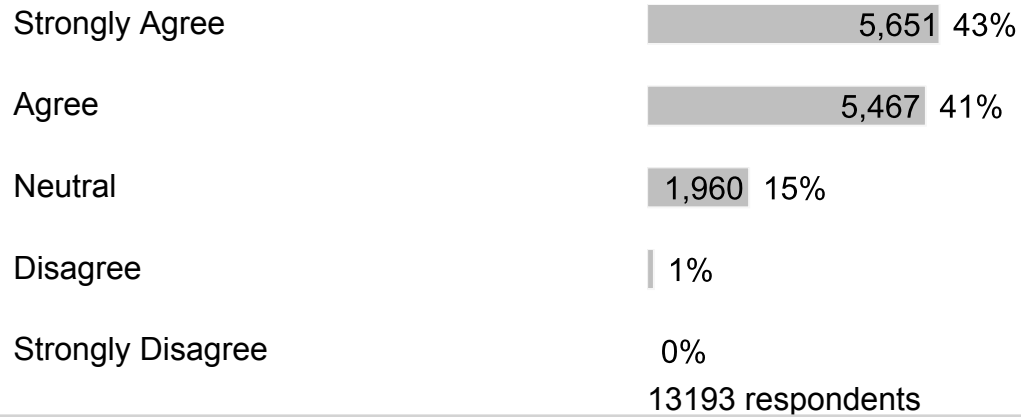
**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



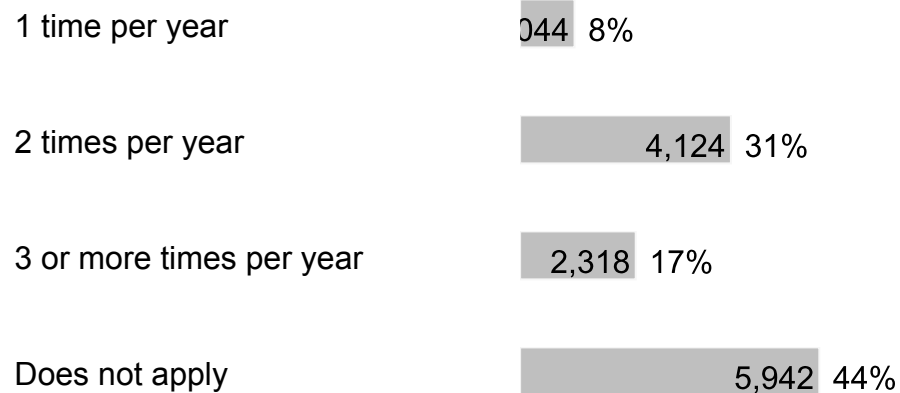
**26. Most teachers report student progress in easy to understand language to families.**



**27. I provide students with timely feedback about their learning.**

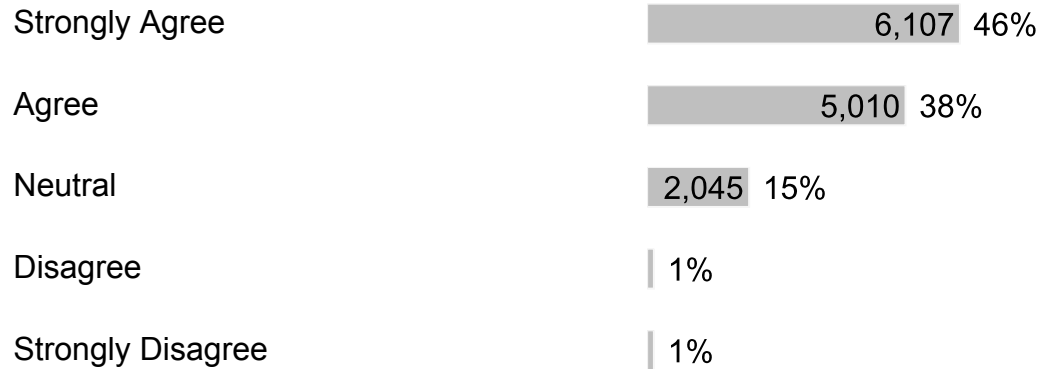


**28. I schedule conferences to share student learning progress with families.**



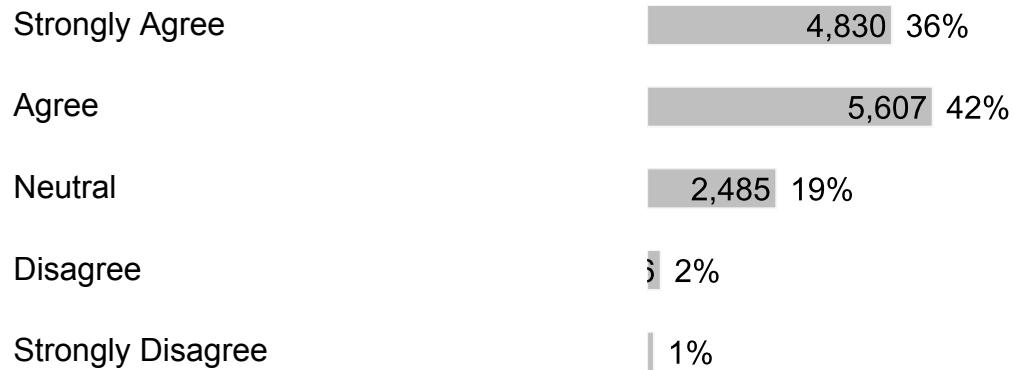
13428 respondents

**29.** Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



13302 respondents

**30.** Our school's leaders ensure staff members use supervisory feedback to improve student learning.



13291 respondents

**31.** I regularly post information online or send home a newsletter.



Strongly Disagree 2%  
13231 respondents

**32. Our school communicates well about its goals and activities.**

Strongly Agree 5,118 38%  
Agree 5,797 44%  
Neutral 1,879 14%  
Disagree 3 3%  
Strongly Disagree 1 1%  
13311 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 5,395 41%  
Agree 5,830 44%  
Neutral 1,758 13%  
Disagree 1 1%  
Strongly Disagree 1 1%  
13272 respondents

**34. I am accessible via (check all that apply):**

Emails 13,092 97%  
Texts 7,939 59%

Phone calls 10,543 79%

Personal visits 6,927 52%

13428 respondents

## H. Additional Information

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 13428 response(s)  
226 school(s) included

## Appendix

### Schools

Broward County Public Schools  
Park Trails Elementary School  
Sunshine Elementary School  
Liberty Elementary School  
Colbert Elementary Magnet School  
Pasadena Lakes Elementary School  
Lloyd Estates Elementary School  
Coconut Palm Elementary School  
Larkdale Elementary School  
Embassy Creek Elementary School  
Park Ridge Elementary School  
Plantation Elementary School  
The Quest Center  
Norcrest Elementary School  
Welleby Elementary School  
Endeavour Primary Learning Center  
Driftwood Middle School  
Pompano Beach Elementary School  
Nova Middle School  
Fairway Elementary School  
Lanier-James Education Center  
Harbordale Elementary School  
Pine Ridge Education Center  
College Academy at Broward College  
Westglades Middle School  
Coral Cove Elementary School  
Mary M. Bethune Elementary School  
Charles Drew Elementary Magnet School  
Northeast High School  
Banyan Elementary School  
Hollywood Hills Elementary School



Stoneman Douglas High School  
Palmview Elementary School  
Floranada Elementary School  
Park Lakes Elementary School  
Country Isles Elementary School  
Pines Lakes Elementary School  
Sunset Lakes Elementary School  
Deerfield Beach Elementary School  
Orange Brook Elementary School  
Dave Thomas Education Center  
Palm Cove Elementary School  
Piper High School  
Coral Springs Middle School  
Apollo Middle School  
Eagle Point Elementary School  
Lakeside Elementary School  
Wingate Oaks Center  
Pompano Beach High School  
Crystal Lake Middle School  
Morrow Elementary School  
Sandpiper Elementary School  
Plantation Middle School  
Boulevard Heights Elementary School  
Wilton Manors Elementary School  
Eagle Ridge Elementary School  
Hollywood Park Elementary School  
Monarch High School  
Country Hills Elementary School  
Cresthaven Elementary School  
Oakland Park Elementary School  
Cypress Elementary School  
Atlantic Technical College & Technical High School  
Broadview Elementary School  
James S. Hunt Elementary School  
Watkins Elementary School  
Nob Hill Elementary School  
Ramblewood Middle School  
Tradewinds Elementary School  
Village Elementary School  
Coconut Creek High School  
South Plantation High School  
Tamarac Elementary School  
Sheridan Technical High School

Coral Glades High School  
Pompano Beach Middle School  
Ramblewood Elementary School  
Stirling Elementary School  
Nova Dwight D. Eisenhower Elementary School  
Silver Ridge Elementary School  
Miramar Elementary School  
Western High School  
Plantation High School  
Collins Elementary School  
Plantation Park Elementary School  
Driftwood Elementary School  
Cypress Bay High School  
Indian Ridge Middle School  
Attucks Middle School  
Rickards Middle School  
Castle Hill Elementary School  
Fox Trail Elementary School  
Whiddon-Rogers Education Center  
Atlantic West Elementary School  
Hollywood Central Elementary School  
Silver Lakes Elementary School  
North Side Elementary School  
Margate Middle School  
Dolphin Bay Elementary School  
Horizon Elementary School  
Sawgrass Elementary School  
Davie Elementary School  
Silver Palms Elementary School  
Meadowbrook Elementary School  
Bair Middle School  
Nova High School  
Glades Middle School  
Sea Castle Elementary School  
Coral Springs High School  
Walter C. Young Middle School  
South Broward High School  
Seagull Alternative High School  
Cypress Run Education Center  
Indian Trace Elementary School  
Lake Forest Elementary School  
Walker Elementary School  
Rock Island Elementary School

Griffin Elementary School  
Stephen Foster Elementary School  
Virginia Shuman Young Elementary School  
Silver Shores Elementary School  
New Renaissance Middle School  
Sunland Park Academy  
Parkside Elementary School  
William T. McFatter Technical College  
Pinewood Elementary School  
Silver Lakes Middle School  
Lyons Creek Middle School  
McNab Elementary School  
Croissant Park Elementary School  
Riverside Elementary School  
Millennium 6-12 Collegiate Academy  
Cooper City High School  
Panther Run Elementary School  
Margate Elementary School  
Sanders Park Elementary Magnet School  
Riverglades Elementary School  
New River Middle School  
North Lauderdale Elementary School  
Martin Luther King Elementary School  
J. P. Taravella High School  
Tropical Elementary  
William Dandy Middle School  
Nova Blanche Forman Elementary School  
Broward Estates Elementary School  
North Andrews Gardens Elementary School of the Arts  
West Hollywood Elementary School  
Winston Park Elementary School  
Riverland Elementary School  
McNicol Middle School  
Coral Park Elementary School  
Bennett Elementary School  
Chapel Trail Elementary School  
Tedder Elementary School  
Gator Run Elementary School  
Lauderdale Lakes Middle School  
Oriole Elementary School  
Cross Creek School  
Robert C. Markham Elementary School  
Henry D. Perry Educational Center

Oakridge Elementary School  
Peters Elementary School  
Deerfield Park Elementary School  
McArthur High School  
Pioneer Middle School  
Flamingo Elementary School  
Whispering Pines School  
Charles W. Flanagan High School  
Fort Lauderdale High School  
Maplewood Elementary School  
Blanche Ely High School  
Bright Horizons School  
Pembroke Pines Elementary School  
Sawgrass Springs Middle School  
Stranahan High School  
Bayview Elementary School  
Hawkes Bluff Elementary School  
Cooper City Elementary School  
Olsen Middle School  
Seminole Middle School  
Manatee Bay Elementary School  
Hollywood Hills High School  
Royal Palm Elementary School  
Deerfield Beach Middle School  
Parkway Middle School of the Arts  
Everglades Elementary School  
Thurgood Marshall Elementary School  
Boyd H. Anderson High School  
Gulfstream Academy of Hallandale Beach  
Central Park Elementary School  
Coconut Creek Elementary School  
Westchester Elementary School  
Lauderhill 6-12  
Broward Virtual Education  
Mirror Lake Elementary School  
Dania Elementary School  
Deerfield Beach High School  
Dillard Elementary School  
Sheridan Hills Elementary School  
Challenger Elementary School  
Sheridan Park Elementary School  
Hallandale All Magnet High School  
Falcon Cove Middle School

Westwood Heights Elementary School  
Park Springs Elementary School  
Tequesta Trace Middle School  
Miramar High School  
Annabel C. Perry Elementary School  
Sunrise Middle School  
Westpine Middle School  
Pines Middle School  
North Fork Elementary School  
Forest Glen Middle School  
Everglades High School  
Forest Hills Elementary School  
Quiet Waters Elementary School  
Dillard High School  
Lauderhill Paul Turner Elementary School  
Coral Springs Elementary School  
Silver Trail Middle School  
Pembroke Lakes Elementary School  
West Broward High School  
Discovery Elementary School  
Heron Heights Elementary School  
Beachside Montessori Village Elementary  
Gulfstream Early Learning Center