

# Tedder Elementary Distance Learning

## Devices at Home FAQ

### **What to do when I get home?**

First connect the school laptop or iPad to your home WiFi Network. Below is a link explaining how to connect a Windows 10 computer to WiFi.

<https://support.microsoft.com/en-us/help/4027030/windows-10-connect-to-a-wi-fi-network>

How to connect an iPad: <https://support.apple.com/en-us/HT202639>

### **What if my child has log in issues?**

Username: 10 digit student number

Password: for 3-5 Pmm/dd/yyyy / for K-2 mmdd

Also, remember (see below) the same child must log onto the same laptop. There can be no switching. If you have more than one laptop, label each child's laptop so that they do not get confused.

Lastly, if your child's password is not working, call the IT department at 754 321 0411 to request a password change.

### **Can my children share the laptop(s)?**

Only the student who logged onto the laptop on the Device Distribution Day while on the BCPS network can log into the laptop. This allows that child to connect with all the resources the district offers; i.e., Clever, Canvas, Teams, and Office 365. Your children cannot switch laptops.

### **What happens if the device gets damaged?**

Please read the terms and conditions you signed on the District Property Pass\*. It states, "In case of loss or damage **due to repeated negligence or outside of the scope of normal use**, the borrower will replace equipment at original purchase price to SBBC." Please contact the school immediately.

### **How is my child protected from visiting unwanted websites?**

The district installed a filtering application which will block any unwanted and inappropriate sites. According to the District Property Pass you signed, the device should only be used for school assignments and schoolwork.