

Dual Enrollment Hold and scheduling issues:

Listed below are some common errors that students may encounter while registering and how to solve them.

- **DU Hold** – Student is registering for courses that were not listed on DE Recommendation Form OR his/her paperwork has not been processed due to an error.
  - **Solution:** Student needs to register for the courses approved on DE form only.
- **Restricted Enrollment/Special Permission** – Student is trying to register for a course that requires special permission.
  - **Solution:** Student needs to register for a different section of the course.
- **Student cannot register for course that prerequisite was already met.**
  - **Solution:** We would need either AP scores or college transcripts to show that student completed and passed prerequisite course.
- **1126 hold:** Student needs advisement.
  - **Solution:** Contact your BC representative so we can investigate.
- **Registering for not enough or too many credits:**
  - **Solution:** Student is trying to register for more credits than what was approved on DE recommendation form.

\*\*Please note, students sometimes come to you to let you know they have a DU hold on their account or they need to provide transcripts. They see this in their account when they click on “registration holds”. ***This is okay.*** ALL DE students will have a DU hold and will show they need HS transcripts BUT this does not prevent a DE student from registering as we have overridden all of this when we processed each student form.