

(3b)

**STUDENT/FAMILY
BILL OF RIGHTS/GRIEVANCE PROCEDURE**

1. Every student/family has the right to be treated with respect, consideration and in a professional manner within the framework of the Family Counseling Program Policies & Procedures.
2. If any client feels he/she is not being treated in a respectful and professional manner, he/she may:
 - a) First discuss their concerns with their counselor;
 - b) If the problem is still not resolved, the Program Coordinator may be contacted:

**ROSEMARY RUSSO, LCSW
(754) 321-1588**

- c) Dependent upon the issue(s) presented, the Program Coordinator will determine further School Board Administration involvement.