Fixing Student Login Issues with Teams

1. It is very important that you shut down and/or restart the computer often. This is how the computer gets the updates it needs to make it run correctly. From the Windows icon in the bottom left corner click Power then Restart or Shut Down. Allow the computer to run all updates. Once you have restarted or shut down and booted back up complete the rest of the steps to log in as a Student and not as a Guest.

2. Sign into clever by going to: sso.browardschools.com
   a. If prompted, Select Active Directory
   b. Username: Student06############
   c. Default Password is D.O.B: Pmm/dd/yyyy
3. In Clever click Office365

Do not click Teams until you are logged into Office 365.
(If Prompted for a Microsoft Account Login with your student information)
   a. Username: Student06????????@my.browardschools.com
   b. Default Password is D.O.B: Pmm/dd/yyyy

4. In the Office 365 click on Teams

5. After Teams signs in, go Back to the Clever
6. Open Canvas, find your class, and click a Teams link

You will enter your class as a Student and not a Guest.
Technology support is available starting on Monday, August 24, Monday thru Friday, 8 a.m. - 4 p.m. Call the Technical Support Line at 754-321-0569.