

# Cognia eProve CUSTOMER SURVEYS

## Parent Survey

This survey asks parents their opinions about their child's school, including questions about teachers, administrators, and other aspects of their child's and their own experiences with the school.

Completion Targets:  
**Parents 20%**  
**Students 40%**  
**Staff 60%**

## Student Survey

(Elementary: 3-5, Middle & High: 6-12)

This survey asks middle and high school students their opinions about their school, including their teachers, administrators, their peers, and other aspects of their experiences at school.

## Staff Surveys

This survey asks staff their opinions about their school, including teachers, administrators, students, and other aspects of their experiences at their school



# SURVEY LANGUAGES

- **English**
- **Spanish**
- **Portuguese**
- **Haitian Creole**
- **Mandarin Chinese**
- **Arabic**
- **Russian**
- **German**



# COMMUNICATION

- **PARENT Survey Invitation** - use for any communication to distribute the link information:

In an effort to improve System Practices, Broward County School District is conducting a Parent Survey. We value your opinion and ask that you please take time to complete this survey. In order to complete the survey, go to: <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130076/p568> Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

- **SCHOOL STAFF Survey Invitation** - use for any communication to distribute the link information:

In an effort to improve System Practices, the Broward County School District is conducting a Staff Survey. We value your opinion and ask that you please take time to complete this survey. In order to complete the survey, go to: <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130081/p568> Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

- **STUDENT Survey Invitation** - use for any communication to distribute the link information:

In an effort to improve System Practices, the Broward County School District is conducting a Student Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

**Elementary (Grades 3-5):** <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130084/p568>

**Middle/High (Grades 6-12):** <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130082/p568>



# SURVEY CODES

## ❖ Parent Survey

<https://eprovesurveys.advanc-ed.org/surveys/#/action/130076/p568>

## ❖ School Staff Survey

<https://eprovesurveys.advanc-ed.org/surveys/#/action/130081/p568>

## ❖ Student (6-12) Survey Link

<https://eprovesurveys.advanc-ed.org/surveys/#/action/130082/p568>



# SURVEY PROCESS

BCPS will be using the Cognia eProve Surveys as the 2020 Customer Survey. The surveys will be available online only and will be available in multiple languages.

- **Parent Survey Code:** <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130076/p568>

Send the survey message with the codes to parents and post on the school website. Since the survey is only online, please make computers available for parents who may not have access to the internet.

- **Staff Survey Code:** <https://eprovesurveys.advanc-ed.org/surveys/#!/action/130081/p568> Send survey message to staff via email. Surveys taken in a group setting generally have a positive effect on the completion rate.

- **Student Survey Code for Elementary (grades 3-5):**

<https://eprovesurveys.advanc-ed.org/surveys/#!/action/130084/p568> Only grades 3-5 will be asked to take the survey and this is best done in a lab or class setting.

- **Student Survey Code for Middle and High (grades 6-12):**

<https://eprovesurveys.advanc-ed.org/surveys/#!/action/130082/p568> It is best to assign a specific subject area to be responsible for survey completion.

## Check Survey Responses for Your School:

Log on to <http://www.advanc-ed.org/login> and click on eProve Surveys. Each school's survey target response quotas will be sent to the principals.

