



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

BROWARD
COLLEGE

BROWARD COLLEGE AT THE L.A. LEE YMCA

BUILDING THE C.O.R.E.

CRITICAL OCCUPATION RESPONSE THROUGH EDUCATION

EARN ONE FREE CERTIFICATION

The following programs are available for those 16 years old and over, no diploma or other degree required:

- LEAN SIX SIGMA – WHITE BELT – September 7th at 10am to 2pm
- LEAN SIX SIGMA – YELLOW BELT – September 14th at 10am to 5pm
- SUPPLY CHAIN MANAGEMENT PRINCIPLES – October 15, 17, 22, 24 & 29th at 6pm to 9pm
- SCM CUSTOMER SERVICE OPERATIONS – November 5, 7, 12, 14, & 19th at 6pm to 9pm
- Limited Space Available – First Come First Served More detailed

description of programs on the back!

L.A. Lee YMCA Family Center

408 NW 14 Terrace

Fort Lauderdale, Florida 33311

To register please contact

954.467.2444

Sharon Hughes ext 1707

This program is sponsored by Broward College in partnership with the Florida Department of Economic Opportunity and the Urban League of Broward County.

Take advantage of one free certification to boost your resume and skills!

- **LEAN SIX SIGMA – WHITE BELT – September 7th at 10am to 2pm:** This course covers the basics of the Lean Six Sigma methodology (process improvement and business excellence) practiced by many Fortune 500 corporations and their suppliers. The core of Lean Six Sigma is to foster a culture of continuous improvement for companies to maximize their performance in critical areas. The hands-on activity of this course provides participants a chance to apply basic Lean Six Sigma process mapping and improvement methodology. Develop fundamental skills to support process improvement projects at your organization through the proven steps of DMAIC (Define, Measure, Analyze, Improve, and Control), designed to reduce waste while increasing satisfaction among customers. Successful completers earn a Broward College Certificate of Completion.
- **LEAN SIX SIGMA – YELLOW BELT – September 14th at 10am to 5pm:** Learn Six Sigma concepts, strategies, tools, and techniques used in process improvement projects. Course modules explain basic key foundational Six Sigma steps, DMAIC methodology, and demonstrate how a Six Sigma approach can benefit organizations in varied business sectors. Develop skills to support process improvement projects as either a Project Leader or as a Team Member. Successful completers earn a Broward College Certificate of Completion.
- **SUPPLY CHAIN MANAGEMENT PRINCIPLES - October 15, 17, 22, 24 & 29th at 6pm to 9^{pm}:** (5 Class sessions including the exam day) The Supply Chain Management Principles certification track is a great place to start and is considered to be a 'launch pad' to begin your supply chain education and certification process. It provides a high-level overview of each of the functions in the supply chain process. Students who successfully pass the industry exam on the last day of the course will earn a Supply Chain industry certification.
- **SCM CUSTOMER SERVICE OPERATIONS - November 5, 7,12,14, &19th at 6pm to 9pm:** (5 Class sessions including the exam day) This certification track discusses the basics of customer service; sound communications; advice for dealing with challenging customers; the customer order and return processes (reverse logistics); jobs in customer service; and legal concerns. Students who successfully pass the industry exam on the last day of the course will earn a Supply Chain industry certification.

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