

ATTENTION BROWARD COUNTY PUBLIC SCHOOLS FAMILIES: GET TWO MONTHS OF INTERNET FREE

Comcast has launched program enhancements to help students access the Internet during the Coronavirus crisis. Low-income families in Comcast service areas who sign up as new customers can receive **60 days of complimentary internet**, access to **more than 200,000 hot spots nationwide**, and an increase in internet speeds from 15/2 Mbps to 25/3 Mbps for all Internet Essentials customers.

To get Internet Essentials, please visit internetessentials.com or call toll-free 1-855-846-8376. This offer is not available in stores, so please do not go to a Comcast store for this program.

- Comcast will send all new customers a self-installation kit including a cable modem and Wi-Fi router. **There will be no term contract or credit check and no shipping fee.**
- The accessible website also includes the option to video chat with customer service agents in American Sign Language.
- After 60 days, families will need to call Comcast to cancel the service, or keep it for \$9.95/month.

Who qualifies for this service?

1. All students enrolled in Title I schools. Please see the list [at bit.ly/2IQncxB](https://bit.ly/2IQncxB).
2. Families enrolled in **WIC** housing and/or **Free or Reduced lunch programs**
3. Families currently receiving benefits from these federal programs must provide proof of participation: • Supplemental Nutrition Assistance Program (SNAP) • Housing Assistance Payment (HAP) contract, or other documentation such as lease, housing assistance payment (HAP) contract, or Supplemental Nutrition Assistance Program benefits. • Assistance for Needy Families. • Security Income. • Ongoing participation in the National School Lunch Program or Head Start program and address of where you are requesting service. • Participation in the Low Income Home Energy Assistance Program. • Women, Infants, and Children program. • Military separation letter from the Veterans Administration. • Family Self-Sufficiency letter, including TTANF, FDPIR, etc.

Once the customer calls or applies online, Comcast will provide an application number, and the customer will be asked to submit the document with the application number written on it to ieapplication@comcast.com. The quickest way to apply and upload the necessary documents is online at internetessentials.com. Customers may also fax documents to 1-888-294-7113 with the application number written on [it](#).

For questions please visit internetessentials.com or call 1-855-846-8376 for English or 1-855-765-6995 for Spanish.