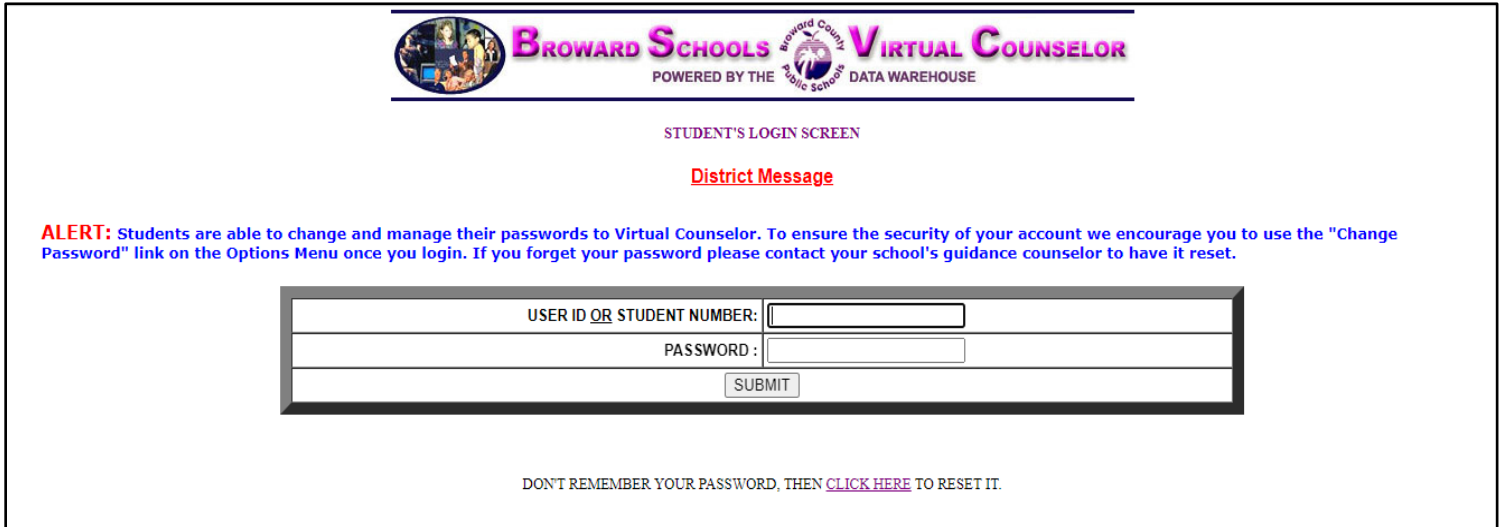


# Accessing the Family Portal via Virtual Counselor

1. Go to Virtual Counselor and login. Must be **Student** login, not Parent.



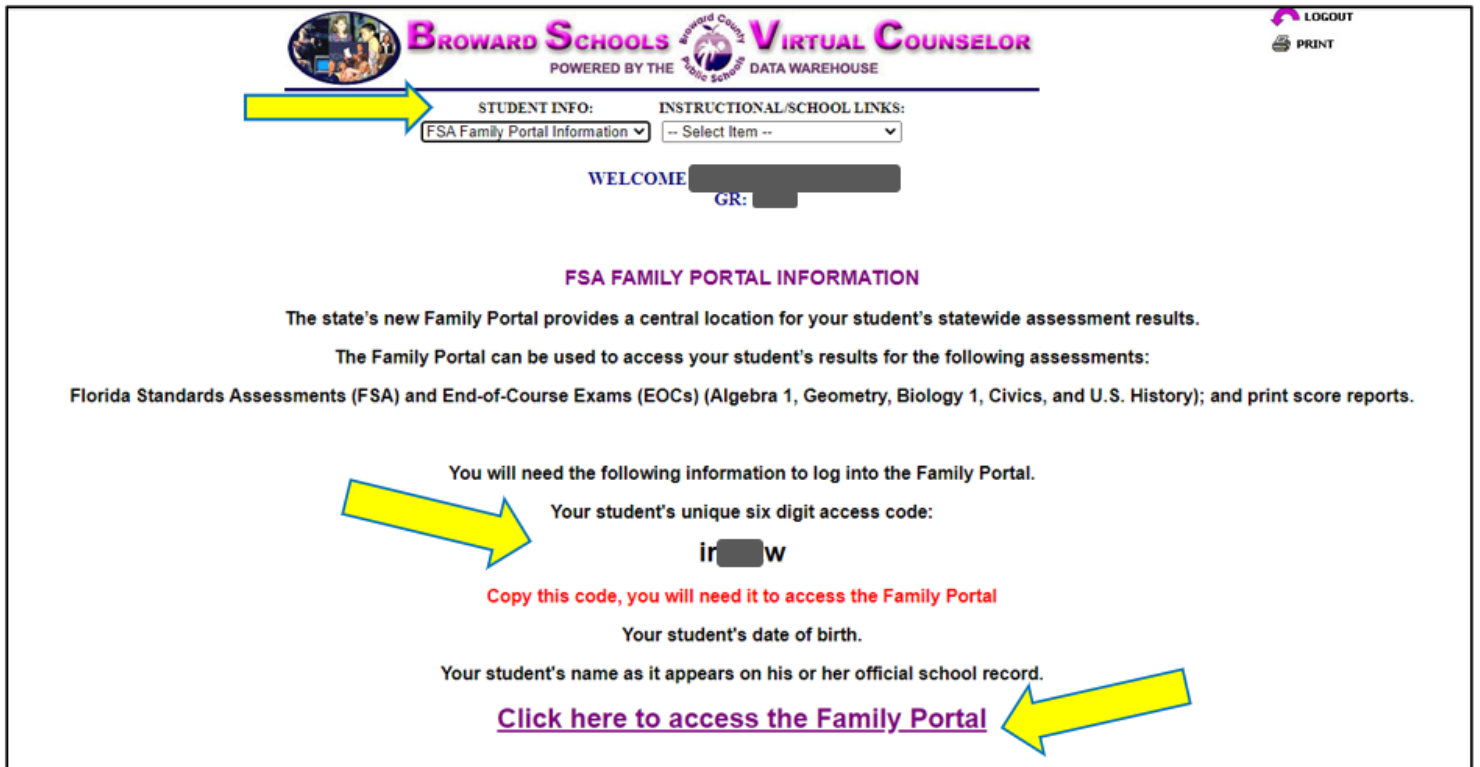
The screenshot shows the 'STUDENT'S LOGIN SCREEN' for Broward Schools Virtual Counselor. At the top, there is a logo for Broward Schools Virtual Counselor, powered by the Broward County Public Schools Data Warehouse. Below the logo is a 'District Message' section with an **ALERT**: Students are able to change and manage their passwords to Virtual Counselor. To ensure the security of your account we encourage you to use the "Change Password" link on the Options Menu once you login. If you forget your password please contact your school's guidance counselor to have it reset.

The login form contains the following fields and buttons:

- USER ID OR STUDENT NUMBER:
- PASSWORD:
- SUBMIT button

Below the form, there is a link: DONT REMEMBER YOUR PASSWORD, THEN [CLICK HERE](#) TO RESET IT.

2. Locate the “**Student Info**” menu and use the drop-down feature to select **FSA Family Portal Information**. You will see your unique **6-digit access code** as well as a direct link to the Family Portal.



The screenshot shows the 'STUDENT INFO' and 'INSTRUCTIONAL/SCHOOL LINKS' sections of the Virtual Counselor interface. A yellow arrow points to the 'STUDENT INFO' dropdown menu, which is currently set to 'FSA Family Portal Information'. Another yellow arrow points to the 'FSA FAMILY PORTAL INFORMATION' section below.

The 'FSA FAMILY PORTAL INFORMATION' section contains the following text:

The state's new Family Portal provides a central location for your student's statewide assessment results.

The Family Portal can be used to access your student's results for the following assessments:  
Florida Standards Assessments (FSA) and End-of-Course Exams (EOCs) (Algebra 1, Geometry, Biology 1, Civics, and U.S. History); and print score reports.

You will need the following information to log into the Family Portal.

- Your student's unique six digit access code:  
ir [redacted] w
- Copy this code, you will need it to access the Family Portal
- Your student's date of birth.
- Your student's name as it appears on his or her official school record.

At the bottom, there is a link: [Click here to access the Family Portal](#), with a yellow arrow pointing to it.