








Work Incentive Planning & Assistance (WIPA) Services – Resource List

211 First Call for Help: Helpline: Dial 211 or 954-537-0211

AGENCY NAME	SERVICES PROVIDED	HOW TO ACCESS SERVICES
Social Security Administration (SSA) 	Coordinate and/or conduct public outreach on work incentives in their local areas; Provide and/or coordinate and oversee training on Social Security's employment support programs for all personnel at local SSA offices; Handle sensitive or high-profile disability work-issue cases.	Contact the Help Line at 866-968-7842 or 866-833-2967 (TTY) M-F 8 am - 8 pm ET SSA Toll Free Number: 800-772-1213 M-F 7 am - 7 pm ET
The Florida Department of Children and Families (DCF) 	This state agency helps individuals and families with food assistance to maintain and promote good health. It also provides medical assistance to families and individuals to cover or assist with their medical needs.	Contact DCF with any issues related to your application for Food Assistance and Medicaid Customer Call Center: 866-762-2237 or 800-955-8781(TTY) www.myflorida.com/accessflorida
Social Security Administration Ticket to Work Program (TTW) 	The Ticket to Work (TTW) program is a free and voluntary program that can help Social Security beneficiaries go to work, get a good job that may lead to a career, and become financially independent, all while they keep their Medicare or Medicaid.	Ticket to Work's Help Line at 866-968-7842 or 866-833-2967 (TTY)
Protection & Advocacy for Beneficiaries of Social Security (PABSS) 	The PABSS Program helps people with disabilities who receive Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) and have a disability-related employment issue. PABSS advocates provide legal support, advocacy and information to assist beneficiaries to resolve employment-related concerns.	Contact PABSS at 850-422-9071 or Toll Free at 800-342-0823
Vocational Rehabilitation (VR) 	The Division of Vocational Rehabilitation (VR) is a federal-state program that helps people who have physical or mental disabilities get or keep a job. VR is committed to helping people with disabilities find meaningful careers. WIPA services can be obtained through VR.	Contact Area 7 Administrative VR Administrative Office Phone: (954) 453-0680
Keys Advocacy Center d/b/a CIL of the Keys 	WIPA project is the official community-based program from SSA to provide benefit counseling to SSA beneficiaries that are working.	Contact CWIC via phone or email. Lesly Quin, Phone: 305-453-3491, Email: llopez@cilothekeys.org
CareerSource Broward (CSBD) 	CSBD, in partnership with VR, can assist with informed decisions on the impact of social security benefits. CSBD also provides pre-employment and employment services.	Contact CSBD ttw@careersourcebroward.com Samora Cunningham (954) 224-6663